

Huws Gray Airdrie
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Airdrie
North Lanarkshire
ML6 9PE

2478888
Phone: 01236764884

User Ref: NL

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator		
03/11/2025 22:57:50	2012 11/03 23:27	Intruder Alarm		03/11/2025 23:03:24
03/11/2025 22:57:50	Intruder Alarm (GPRS) A:Intruder Alarm(1) Z:2012 INTRUDER DOOR MID MAIN WH			
03/11/2025 23:00:20	Action Started - K1 Lee Bissett (Mobile)			IND
03/11/2025 23:01:07	Action in progress: Contact answered - KO1 Lee Bissett (Mobile)			IND
03/11/2025 23:01:19	Keyholder Informed			IND
03/11/2025 23:01:19	Outcome : Contact is unable to respond to this alarm - KO1 Lee Bissett (Mobile)			IND
03/11/2025 23:03:24	Keyholder Contacted & Attending			IND
03/11/2025 23:03:24	Resolution code (Opr) - Unknown			IND
03/11/2025 23:03:24	Operator closed (Opr)			IND
Cause of above Intruder Alarm: Unassigend Cause				
20/11/2025 06:21:43	2014 11/20 06:21	Intruder Alarm	KO1	20/11/2025 06:43:06

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

20/11/2025 06:21:43	Intruder Alarm (GPRS) A:Intruder Alarm(1) Z:2014 INTRUDER SHUTTER WH2 PIR	
20/11/2025 06:24:18	Action Started - K1 Claire Wilson (Mobile)	RM
20/11/2025 06:24:57	Action in progress: Ans Machine. Message left - KO1 Claire Wilson (Mobile)	RM
20/11/2025 06:24:57	Outcome : Attempted - KO1 Claire Wilson (Mobile)	RM
20/11/2025 06:25:11	Action Started - K1 Shaun Mallon (Mobile)	RM
20/11/2025 06:25:51	Action in progress: Ans Machine. Message left - KO1 Shaun Mallon (Mobile)	RM
20/11/2025 06:25:51	Outcome : Attempted - KO1 Shaun Mallon (Mobile)	RM
20/11/2025 06:26:01	Action Started - K1 John McGinn (Mobile)	RM
20/11/2025 06:26:25	Action in progress: Ans Machine. Message left - KO1 John McGinn (Mobile)	RM
20/11/2025 06:26:25	Outcome : Attempted - KO1 John McGinn (Mobile)	RM
20/11/2025 06:26:36	Action Started - K1 Scott Craig (Mobile)	RM
20/11/2025 06:27:18	Action in progress: Ans Machine. Message left - KO1 Scott Craig (Mobile)	RM
20/11/2025 06:27:18	Outcome : Attempted - KO1 Scott Craig (Mobile)	RM
20/11/2025 06:27:24	Alarm suspended until 06:37 on 20 November 2025	RM
20/11/2025 06:27:24	Released alarm	RM
20/11/2025 06:42:16	Action Started - K1 John McGinn (Mobile)	JON
20/11/2025 06:42:16	Action in progress: Incoming call - KO1 John McGinn (Mobile)	JON
20/11/2025 06:43:00	Keyholder Contacted & Attending	JON
20/11/2025 06:43:00	Outcome : Contact has taken responsibility for this alarm - KO1 John McGinn (Mobile)	JON
20/11/2025 06:43:06	Resolution code (Opr) - Company Related	JON
20/11/2025 06:43:06	Alarm closed (Opr)	JON

Cause of above Intruder Alarm: Unassigend Cause

25/11/2025 05:30:51	2014 11/25 05:41 Intruder Alarm	25/11/2025 05:55:56
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25/11/2025 05:30:51	Intruder Alarm (2ND GPRS) A:Intruder Alarm(1) Z:2014 INTRUDER SHUTTER WH2 PIR	
25/11/2025 05:35:32	Action Started - K1 Claire Wilson (Mobile)	APJ
25/11/2025 05:35:36	Action in progress: Ans Machine. Message left - KO1 Claire Wilson (Mobile)	APJ
25/11/2025 05:35:36	Outcome : Attempted - KO1 Claire Wilson (Mobile)	APJ
25/11/2025 05:36:37	Action Started - K1 Shaun Mallon (Mobile)	APJ
25/11/2025 05:36:41	Action in progress: Ans Machine. Message left - KO1 Shaun Mallon (Mobile)	APJ
25/11/2025 05:36:41	Outcome : Attempted - KO1 Shaun Mallon (Mobile)	APJ
25/11/2025 05:37:25	Action Started - K1 John McGinn (Mobile)	APJ
25/11/2025 05:37:29	Action in progress: Ans Machine. Message left - KO1 John McGinn (Mobile)	APJ
25/11/2025 05:37:29	Outcome : Attempted - KO1 John McGinn (Mobile)	APJ
25/11/2025 05:38:05	Action Started - K1 Scott Craig (Mobile)	APJ
25/11/2025 05:38:08	Action in progress: Ans Machine. Message left - KO1 Scott Craig (Mobile)	APJ
25/11/2025 05:38:09	Outcome : Attempted - KO1 Scott Craig (Mobile)	APJ
25/11/2025 05:38:26	Alarm suspended until 05:48 on 25 November 2025	APJ
25/11/2025 05:38:26	Released alarm	APJ
25/11/2025 05:41:46	Alarm suspended until 05:51 on 25 November 2025	APJ
25/11/2025 05:41:46	Released alarm	APJ
25/11/2025 05:52:54	Action Started - K1 Claire Wilson (Mobile)	APJ
25/11/2025 05:52:58	Action in progress: Ans Machine. Message left - KO1 Claire Wilson (Mobile)	APJ
25/11/2025 05:54:10	Action Started - K1 Shaun Mallon (Mobile)	APJ
25/11/2025 05:54:14	Action in progress: Ans Machine. Message left - KO1 Shaun Mallon (Mobile)	APJ
25/11/2025 05:54:52	Action Started - K1 John McGinn (Mobile)	APJ
25/11/2025 05:54:57	Action in progress: Ans Machine. Message left - KO1 John McGinn (Mobile)	APJ
25/11/2025 05:55:25	Action Started - K1 Scott Craig (Mobile)	APJ
25/11/2025 05:55:29	Action in progress: Ans Machine. Message left - KO1 Scott Craig (Mobile)	APJ
25/11/2025 05:55:56	Keyholder No contact made	APJ
25/11/2025 05:55:56	Resolution code (Opr) - Unknown	APJ
25/11/2025 05:55:56	Operator closed (Opr)	APJ

Cause of above Intruder Alarm: Unassigend Cause

27/11/2025 02:21:06	2014 11/27 02:22 Intruder Alarm	27/11/2025 02:46:00
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27/11/2025 02:21:06	Intruder Alarm (GPRS) A:Intruder Alarm(1) Z:2014 INTRUDER SHUTTER WH2 PIR	
27/11/2025 02:24:41	Action Started - K1 Claire Wilson (Mobile)	SB
27/11/2025 02:25:36	Call recording	SB
27/11/2025 02:25:40	Action in progress: Ans Machine. Message left - KO1 Claire Wilson (Mobile)	SB
27/11/2025 02:25:40	Outcome : Attempted - KO1 Claire Wilson (Mobile)	SB
27/11/2025 02:25:41	Action Started - K1 Shaun Mallon (Mobile)	SB
27/11/2025 02:26:18	Call recording	SB
27/11/2025 02:26:20	Action in progress: Ans Machine. Message left - KO1 Shaun Mallon (Mobile)	SB
27/11/2025 02:26:20	Outcome : Attempted - KO1 Shaun Mallon (Mobile)	SB
27/11/2025 02:26:22	Action Started - K1 John McGinn (Mobile)	SB
27/11/2025 02:27:00	Call recording	SB
27/11/2025 02:27:02	Action in progress: Ans Machine. Message left - KO1 John McGinn (Mobile)	SB
27/11/2025 02:27:02	Outcome : Attempted - KO1 John McGinn (Mobile)	SB
27/11/2025 02:27:04	Action Started - K1 Scott Craig (Mobile)	SB
27/11/2025 02:27:58	Call recording	SB
27/11/2025 02:28:00	Action in progress: Ans Machine. Message left - KO1 Scott Craig (Mobile)	SB
27/11/2025 02:28:00	Outcome : Attempted - KO1 Scott Craig (Mobile)	SB
27/11/2025 02:28:05	Alarm suspended until 02:38 on 27 November 2025	SB
27/11/2025 02:28:05	Released alarm	SB
27/11/2025 02:42:25	Action Started - K1 Claire Wilson (Mobile)	WH
27/11/2025 02:43:18	Call recording	WH
27/11/2025 02:43:20	Action in progress: Ans Machine. Message left - KO1 Claire Wilson (Mobile)	WH
27/11/2025 02:43:22	Action Started - K1 Shaun Mallon (Mobile)	WH
27/11/2025 02:44:00	Call recording	WH
27/11/2025 02:44:12	Action in progress: Ans Machine. Message left - KO1 Shaun Mallon (Mobile)	WH
27/11/2025 02:44:16	Action Started - K1 John McGinn (Mobile)	WH
27/11/2025 02:44:52	Call recording	WH
27/11/2025 02:44:55	Action in progress: Ans Machine. Message left - KO1 John McGinn (Mobile)	WH
27/11/2025 02:44:56	Action Started - K1 Scott Craig (Mobile)	WH
27/11/2025 02:45:50	Call recording	WH
27/11/2025 02:45:51	Action in progress: Ans Machine. Message left - KO1 Scott Craig (Mobile)	WH
27/11/2025 02:46:00	Keyholder No contact made	WH
27/11/2025 02:46:00	Resolution code (Opr) - Unknown	WH
27/11/2025 02:46:00	Operator closed (Opr)	WH

Cause of above Intruder Alarm: Unassigend Cause
