

Date and Time, Zone and Restore Time

Event ,Actions Taken, Completion Time and Operator

05/11/2025 20:59:53 **11** **11/05 20:59** **Intruder Alarm** **KO1** **05/11/2025 21:04:38**

05/11/2025 20:59:53 Intruder Alarm (GPRS) A:Intruder(1) Z:11 Burglary Alarm Full Set Pipe Store Dt
05/11/2025 21:02:52 Action Started - K1 Keyholding Company (Mobile) PM
05/11/2025 21:03:16 Action in progress: Contact answered - KO1 Keyholding Company (Mobile) PM
05/11/2025 21:04:28 Ref J19880403 PM
05/11/2025 21:04:28 Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile) PM
05/11/2025 21:04:38 Resolution code (Opr) - Unknown PM
05/11/2025 21:04:38 Alarm closed (Opr) PM

Cause of above Intruder Alarm: Unassignend Cause

05/11/2025 21:49:27 **11** **11/05 21:49** **Intruder Alarm** **KO1** **05/11/2025 21:55:22**

05/11/2025 21:49:27 Intruder Alarm (GPRS) A:Intruder(1) Z:11 Burglary Alarm Full Set Pipe Store Dt
05/11/2025 21:51:50 Alarm confirmed as Intruder Alarm. SEB
05/11/2025 21:52:13 Action Started - K1 Keyholding Company (Mobile) SEB
05/11/2025 21:54:50 Action in progress: Contact answered - KO1 Keyholding Company (Mobile) SEB
05/11/2025 21:55:15 Security Dealing ref aa SEB
05/11/2025 21:55:15 Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile) SEB
05/11/2025 21:55:22 Resolution code (Opr) - Company Related SEB
05/11/2025 21:55:22 Alarm closed (Opr) SEB

Cause of above Intruder Alarm: Unassignend Cause

05/11/2025 21:49:39 **Confirmed Intruder** **KO1** **05/11/2025 21:55:22**

05/11/2025 21:49:39 Confirmed Intruder (GPRS) A:Intruder(1) Burglary Confirm
05/11/2025 21:52:13 Action Started - K1 Keyholding Company (Mobile) SEB
05/11/2025 21:55:13 Call recording SEB
05/11/2025 21:54:50 Action in progress: Contact answered - KO1 Keyholding Company (Mobile) SEB
05/11/2025 21:55:15 Security Dealing ref aa SEB
05/11/2025 21:55:15 Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile) SEB
05/11/2025 21:55:22 Resolution code (Opr) - Company Related SEB
05/11/2025 21:55:22 Alarm closed (Opr) SEB

Cause of above Confirmed Intruder: Unassignend Cause

05/11/2025 23:34:59 **1** **Intruder Alarm**

05/11/2025 23:34:59 Intruder Alarm (GPRS) A:Intruder(1) Z:1 Entry/Exit Alarm Full Set Front Door

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

06/11/2025 01:37:45 **13** **Intruder Alarm** **KO1** **06/11/2025 01:44:13**

06/11/2025 01:37:45	Intruder Alarm (GPRS) A:Intruder(1) Z:13 Dual Path Fail Burglary Alarm Full Set Bathrooms 360	
06/11/2025 01:39:58	Alarm confirmed as Intruder Alarm.	GO
06/11/2025 01:43:15	Action Started - K1 Keyholding Company (Mobile)	GO
06/11/2025 01:43:18	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)	GO
06/11/2025 01:44:00	Security Dealing ref: J19880651	GO
06/11/2025 01:44:00	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)	GO
06/11/2025 01:44:13	Security Dealing	GO
06/11/2025 01:44:13	Resolution code (Opr) - Unknown	GO
06/11/2025 01:44:13	Operator closed (Opr)	GO

Cause of above Intruder Alarm: Unassignend Cause

06/11/2025 01:37:52	Confirmed Intruder	KO1	06/11/2025 01:44:13
06/11/2025 01:37:52	Confirmed Intruder (GPRS) A:Intruder(1) Burglary Confirm		
06/11/2025 01:43:15	Action Started - K1 Keyholding Company (Mobile)		GO
06/11/2025 01:43:18	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)		GO
06/11/2025 01:44:00	Security Dealing ref: J19880651		GO
06/11/2025 01:44:00	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)		GO
06/11/2025 01:44:13	Security Dealing		GO
06/11/2025 01:44:13	Resolution code (Opr) - Unknown		GO
06/11/2025 01:44:13	Operator closed (Opr)		GO

Cause of above Confirmed Intruder: Unassignend Cause

06/11/2025 03:25:28	13 Intruder Alarm	KO1	06/11/2025 03:35:05
06/11/2025 03:25:28	Intruder Alarm (GPRS) A:Intruder(1) Z:13 Dual Path Fail Burglary Alarm Full Set Bathrooms 360		
06/11/2025 03:29:10	Action Started - K1 Keyholding Company (Mobile)		PM
06/11/2025 03:31:29	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)		PM
06/11/2025 03:34:57	Ref Sahid		PM
06/11/2025 03:34:57	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)		PM
06/11/2025 03:35:05	Resolution code (Opr) - Unknown		PM
06/11/2025 03:35:05	Alarm closed (Opr)		PM
06/11/2025 03:35:09	Call recording		PM

Cause of above Intruder Alarm: Unassignend Cause

06/11/2025 04:02:55	13 Intruder Alarm	06/11/2025 04:05:18
06/11/2025 04:02:55	Intruder Alarm (GPRS) A:Intruder(1) Z:13 Dual Path Fail Burglary Alarm Full Set Bathrooms 360	
06/11/2025 04:05:18	Security Dealing	PM
06/11/2025 04:05:18	Resolution code (Opr) - Unknown	PM
06/11/2025 04:05:18	Operator closed (Opr)	PM

Cause of above Intruder Alarm: Unassignend Cause

06/11/2025 04:23:27	13 Intruder Alarm	06/11/2025 04:24:09
06/11/2025 04:23:27	Intruder Alarm (GPRS) A:Intruder(1) Z:13 Dual Path Fail Burglary Alarm Full Set Bathrooms 360	
06/11/2025 04:23:36	Released alarm	SEB
06/11/2025 04:24:09	Security Dealing	GO
06/11/2025 04:24:09	Resolution code (Opr) - Unknown	GO
06/11/2025 04:24:09	Operator closed (Opr)	GO

Cause of above Intruder Alarm: Unassignend Cause

14/11/2025 09:51:12	8002 11/14 11:21 Fire Trouble	KO1	14/11/2025 10:09:18
----------------------------	--------------------------------------	------------	----------------------------

14/11/2025 09:51:12	Fire Trouble T:Dualcom Pro L+R(2) (GPRS) A:Intruder(1) Z:8002 Fire Trouble Channel 2 Alarm	
14/11/2025 10:01:40	Alarm suspended until 10:11 on 14 November 2025	APJ
14/11/2025 10:01:41	Released alarm	APJ
14/11/2025 10:06:33	Action Started - S1 Huws Gray Site (Home)	JC
14/11/2025 10:06:50	Action in progress: No answer - SO1 Huws Gray Site (Home)	JC
14/11/2025 10:06:50	Outcome : Attempted - SO1 Huws Gray Site (Home)	JC
14/11/2025 10:07:01	Action Started - K1 Phil Firman (Work)	JC
14/11/2025 10:07:04	Action in progress: Engaged - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:04	Outcome : Attempted - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:10	Action Started - K1 Phil Firman (Work)	JC
14/11/2025 10:07:45	Action in progress: Ans Machine. Message left - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:45	Outcome : Attempted - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:58	Action Started - K1 Marcus Stiff (Work)	JC
14/11/2025 10:07:59	Action in progress: Engaged - KO1 Marcus Stiff (Work)	JC
14/11/2025 10:07:59	Outcome : Attempted - KO1 Marcus Stiff (Work)	JC
14/11/2025 10:08:11	Action Started - K1 Phil Firman (Mobile)	JC
14/11/2025 10:08:17	Action in progress: No answer - KO1 Phil Firman (Mobile)	JC
14/11/2025 10:08:17	Outcome : Attempted - KO1 Phil Firman (Mobile)	JC
14/11/2025 10:08:20	Action Started - K1 Phil Firman (Work)	JC
14/11/2025 10:08:20	Action in progress: Incoming call - KO1 Phil Firman (Work)	JC
14/11/2025 10:09:00	Powercut, should be back around 13:00	JC
14/11/2025 10:09:00	Outcome : Contact has taken responsibility for this alarm - KO1 Phil Firman (Work)	JC
14/11/2025 10:09:18	Power cut	JC
14/11/2025 10:09:18	Resolution code (Opr) - Operator/Customer Related	JC
14/11/2025 10:09:18	Operator closed (Opr)	JC
