Huws Gray Attleborough (Ridgeon Rocklands) 2477099

Alarm closed (Opr)

Attleborough Road Phone: 01953482000 User Ref: NL

Rocklands

Attleborough

Norfolk

NR17 1UF

05/11/2025 21:04:38

Date and Time, Zone and Restore Time	Event ,Actions Taken, Completion Tine and Operator

Bate and Time, Lone and Restore Time	Event , Actions Taken, Completion Time and Operator		
05/11/2025 20:59:53	11 11/05 20:59 Intruder Alarm KO	05/11/2025 21	:04:38
05/11/2025 20:59:53	Intruder Alarm (GPRS) A:Intruder(1) Z:11 Burglary Alarm Full Set Pipe S	Store Dt	
05/11/2025 21:02:52	Action Started - K1 Keyholding Company (Mobile)		PM
05/11/2025 21:03:16	Action in progress: Contact answered - KO1 Keyholding Company (Mob	ile)	PM
05/11/2025 21:04:28	Ref J19880403		PM
05/11/2025 21:04:28	Outcome: Contact has taken responsibility for this alarm - KO1 Keyhold	ing Company	PM
	(Mobile)		
05/11/2025 21:04:38	Resolution code (Opr) - Unknown		PM

PM

Cause of above Intruder Alarm: Unassigend Cause

	•	
05/11/2025 21:49:27	11 11/05 21:49 Intruder Alarm KO1 05/11/	2025 21:55:22
05/11/2025 21:49:27	Intruder Alarm (GPRS) A:Intruder(1) Z:11 Burglary Alarm Full Set Pipe Store Dt	
05/11/2025 21:51:50	Alarm confirmed as Intruder Alarm.	SEB
05/11/2025 21:52:13	Action Started - K1 Keyholding Company (Mobile)	SEB
05/11/2025 21:54:50	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)	SEB
05/11/2025 21:55:15	Security Dealing ref aa	SEB
05/11/2025 21:55:15	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)	SEB
05/11/2025 21:55:22	Resolution code (Opr) - Company Related	SEB
05/11/2025 21:55:22	Alarm closed (Opr)	SEB

Cause of above Intruder Alarm: Unassigend Cause

05/11/2025 21:49:39	Confirmed Intruder	KO1	05/11/2025	21:55:22
05/11/2025 21:49:39	Confirmed Intruder (GPRS) A:Intruder(1) Burglary Confirm			
05/11/2025 21:52:13	Action Started - K1 Keyholding Company (Mobile)			SEB
05/11/2025 21:55:13	Call recording			SEB
05/11/2025 21:54:50	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)		SEB
05/11/2025 21:55:15	Security Dealing ref aa			SEB
05/11/2025 21:55:15	Outcome : Contact has taken responsibility for this alarm - KO1 Key (Mobile)	holding Co	ompany	SEB
05/11/2025 21:55:22	Resolution code (Opr) - Company Related			SEB
05/11/2025 21:55:22	Alarm closed (Opr)			SEB

Cause of above Confirmed Intruder: Unassigend Cause

05/11/2025 23:34:59 1 Intruder Alarm

05/11/2025 23:34:59 Intruder Alarm (GPRS) A:Intruder(1) Z:1 Entry/Exit Alarm Full Set Front Door

Cause of above Intruder Alarm: 6. Routine Activity. No Response Action

06/11/2025 01:37:45 13 Intruder Alarm KO1 06/11/2025 01:44:13

06/11/2025 01:37:45	Intruder Alarm (GPR Bathrooms 360	S) A:Intruder(1) Z:13 Dual Path Fai	l Burglary Alarm Full S	et
06/11/2025 01:39:58	Alarm confirmed as	Intruder Alarm.		GO
06/11/2025 01:43:15	Action Started - K1	Keyholding Company (Mobile)		GO
06/11/2025 01:43:18		Contact answered - KO1 Keyholdin	g Company (Mobile)	GO
06/11/2025 01:44:00	Security Dealing ref:		, , , ,	GO
06/11/2025 01:44:00	•	nas taken responsibility for this alarr	n - KO1 Keyholding Co	ompany GO
06/11/2025 01:44:13	Security Dealing			GO
06/11/2025 01:44:13	Resolution code (Op	or) - Unknown		GO
06/11/2025 01:44:13	Operator closed (Op			GO
Cause of above Intruder Ala		•		
06/11/2025 01:37:52	•	Confirmed Intruder	KO1	06/11/2025 01:44:13
06/11/2025 01:37:52	Confirmed Intruder (GPRS) A:Intruder(1) Burglary Confi		
06/11/2025 01:43:15	•	Keyholding Company (Mobile)		GO
06/11/2025 01:43:18		Contact answered - KO1 Keyholding	g Company (Mobile)	GO
06/11/2025 01:44:00	Security Dealing ref:		J - 1 J (GO
06/11/2025 01:44:00	, ,	nas taken responsibility for this alarr	n - KO1 Keyholding Co	
06/11/2025 01:44:13	Security Dealing			GO
06/11/2025 01:44:13	Resolution code (Op	or) - Unknown		GO
06/11/2025 01:44:13	Operator closed (Op	,		GO
Cause of above Confirmed		,		
06/11/2025 03:25:28	13	Intruder Alarm	KO1	06/11/2025 03:35:05
06/11/2025 03:25:28		S) A:Intruder(1) Z:13 Dual Path Fai		
	Bathrooms 360			PM
06/11/2025 03:29:10		Keyholding Company (Mobile)	- Campany (Mahila)	
06/11/2025 03:31:29	· -	Contact answered - KO1 Keyholding	g Company (Mobile)	PM
06/11/2025 03:34:57	Ref Sahid			PM
06/11/2025 03:34:57	(Mobile)	nas taken responsibility for this alarr	n - KO1 Keynolding Co	
06/11/2025 03:35:05	Resolution code (Op	or) - Unknown		PM
06/11/2025 03:35:05	Alarm closed (Opr)			PM
06/11/2025 03:35:09	Call recording			PM
Cause of above Intruder Ala	•			
06/11/2025 04:02:55	13	Intruder Alarm		06/11/2025 04:05:18
06/11/2025 04:02:55	Bathrooms 360	S) A:Intruder(1) Z:13 Dual Path Fai	l Burglary Alarm Full S	
06/11/2025 04:05:18	Security Dealing			PM
06/11/2025 04:05:18	Resolution code (Op			PM
06/11/2025 04:05:18	Operator closed (Op	•		PM
Cause of above Intruder Ala	arm: Unassigend Cause	•		
06/11/2025 04:23:27	13	Intruder Alarm		06/11/2025 04:24:09
06/11/2025 04:23:27	Intruder Alarm (GPR Bathrooms 360	S) A:Intruder(1) Z:13 Dual Path Fai	l Burglary Alarm Full S	et
06/11/2025 04:23:36	Released alarm			SEB
06/11/2025 04:24:09	Security Dealing			GO
06/11/2025 04:24:09	Resolution code (Op	or) - Unknown		GO
06/11/2025 04:24:09	Operator closed (Op	or)		GO
Cause of above Intruder Ala	arm: Unassigend Cause	•		
14/11/2025 09:51:12	8002 11/14 11:21	Fire Trouble	K01	14/11/2025 10:09:18

11/11/2020 00:01:12		
	Channel 2 Alarm	
14/11/2025 10:01:40	Alarm suspended until 10:11 on 14 November 2025	APJ
14/11/2025 10:01:41	Released alarm	APJ
14/11/2025 10:06:33	Action Started - S1 Huws Gray Site (Home)	JC
14/11/2025 10:06:50	Action in progress: No answer - SO1 Huws Gray Site (Home)	JC
14/11/2025 10:06:50	Outcome : Attempted - SO1 Huws Gray Site (Home)	JC
14/11/2025 10:07:01	Action Started - K1 Phil Firman (Work)	JC
14/11/2025 10:07:04	Action in progress: Engaged - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:04	Outcome : Attempted - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:10	Action Started - K1 Phil Firman (Work)	JC
14/11/2025 10:07:45	Action in progress: Ans Machine. Message left - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:45	Outcome : Attempted - KO1 Phil Firman (Work)	JC
14/11/2025 10:07:58	Action Started - K1 Marcus Stiff (Work)	JC
14/11/2025 10:07:59	Action in progress: Engaged - KO1 Marcus Stiff (Work)	JC
14/11/2025 10:07:59	Outcome : Attempted - KO1 Marcus Stiff (Work)	JC
14/11/2025 10:08:11	Action Started - K1 Phil Firman (Mobile)	JC
14/11/2025 10:08:17	Action in progress: No answer - KO1 Phil Firman (Mobile)	JC
14/11/2025 10:08:17	Outcome : Attempted - KO1 Phil Firman (Mobile)	JC
14/11/2025 10:08:20	Action Started - K1 Phil Firman (Work)	JC
14/11/2025 10:08:20	Action in progress: Incoming call - KO1 Phil Firman (Work)	JC
14/11/2025 10:09:00	Powercut, should be back around 13:00	JC
14/11/2025 10:09:00	Outcome : Contact has taken responsibility for this alarm - KO1 Phil Firman (Work)	JC
14/11/2025 10:09:18	Power cut	JC
14/11/2025 10:09:18	Resolution code (Opr) - Operator/Customer Related	JC
	14/11/2025 10:01:41 14/11/2025 10:06:33 14/11/2025 10:06:50 14/11/2025 10:06:50 14/11/2025 10:07:01 14/11/2025 10:07:04 14/11/2025 10:07:04 14/11/2025 10:07:10 14/11/2025 10:07:45 14/11/2025 10:07:45 14/11/2025 10:07:58 14/11/2025 10:07:59 14/11/2025 10:08:17 14/11/2025 10:08:17 14/11/2025 10:08:20 14/11/2025 10:08:20 14/11/2025 10:09:00 14/11/2025 10:09:00 14/11/2025 10:09:00	14/11/2025 10:01:40 Alarm suspended until 10:11 on 14 November 2025 14/11/2025 10:01:41 Released alarm 14/11/2025 10:06:33 Action Started - S1 Huws Gray Site (Home) 14/11/2025 10:06:50 Action in progress: No answer - SO1 Huws Gray Site (Home) 14/11/2025 10:07:01 Action Started - K1 Phil Firman (Work) 14/11/2025 10:07:04 Action in progress: Engaged - KO1 Phil Firman (Work) 14/11/2025 10:07:04 Action Started - K1 Phil Firman (Work) 14/11/2025 10:07:04 Action in progress: Engaged - KO1 Phil Firman (Work) 14/11/2025 10:07:04 Action in progress: Ans Machine. Message left - KO1 Phil Firman (Work) 14/11/2025 10:07:45 Action Started - K1 Marcus Stiff (Work) 14/11/2025 10:07:58 Action Started - K1 Marcus Stiff (Work) 14/11/2025 10:07:59 Action in progress: Engaged - KO1 Marcus Stiff (Work) 14/11/2025 10:08:11 Action Started - K1 Phil Firman (Mobile) 14/11/2025 10:08:17 Action in progress: No answer - KO1 Phil Firman (Mobile) 14/11/2025 10:08:20 Action Started - K1 Phil Firman (Work) <

JC

Operator closed (Opr)

Fire Trouble T:Dualcom Pro L+R(2) (GPRS) A:Intruder(1) Z:8002 Fire Trouble

14/11/2025 09:51:12

14/11/2025 10:09:18