

**Huws Gray Buildbase Falkirk**  
Unit 1 Carongrove Road  
Carron  
Falkirk  
FK2 8NZ

**2478064**  
Phone: 01324563311

User Ref: NL

*Date and Time, Zone and Restore Time*

*Event ,Actions Taken, Completion Time and Operator*

|                            |                                                                                       |                   |            |                            |
|----------------------------|---------------------------------------------------------------------------------------|-------------------|------------|----------------------------|
| <b>05/11/2025 11:10:24</b> | <b>8001 11/26 23:57</b>                                                               | <b>Fire Alarm</b> | <b>SO1</b> | <b>05/11/2025 11:11:23</b> |
| 05/11/2025 11:10:24        | Fire Alarm (GPRS) A:Intruder Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm               |                   |            |                            |
| 05/11/2025 11:10:49        | Action Started - S1 Huws Gray Site (Home)                                             |                   |            | JC                         |
| 05/11/2025 11:10:58        | Action in progress: Contact answered - SO1 Huws Gray Site (Home)                      |                   |            | JC                         |
| 05/11/2025 11:11:19        | Cust Ref: Keyholder informed - false alarm, Paul                                      |                   |            | JC                         |
| 05/11/2025 11:11:19        | Outcome : Contact has taken responsibility for this alarm - SO1 Huws Gray Site (Home) |                   |            | JC                         |
| 05/11/2025 11:11:23        | Keyholder informed - false alarm                                                      |                   |            | JC                         |
| 05/11/2025 11:11:23        | Resolution code (Opr) - Operator/Customer Related                                     |                   |            | JC                         |
| 05/11/2025 11:11:23        | Operator closed (Opr)                                                                 |                   |            | JC                         |

*Cause of above Fire Alarm: Unassigend Cause*

|                            |                         |                   |               |                            |
|----------------------------|-------------------------|-------------------|---------------|----------------------------|
| <b>26/11/2025 23:25:48</b> | <b>8001 11/26 23:57</b> | <b>Fire Alarm</b> | <b>FO1KO1</b> | <b>26/11/2025 23:34:12</b> |
|----------------------------|-------------------------|-------------------|---------------|----------------------------|

*Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical*

|                     |                                                                                        |    |
|---------------------|----------------------------------------------------------------------------------------|----|
| 26/11/2025 23:25:48 | Fire Alarm (GPRS) A:Intruder Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm                |    |
| 26/11/2025 23:26:01 | Action Started - K1 David Cameron (Mobile)                                             | WH |
| 26/11/2025 23:26:40 | Call recording                                                                         | WH |
| 26/11/2025 23:26:41 | Action in progress: Ans Machine. Message left - KO1 David Cameron (Mobile)             | WH |
| 26/11/2025 23:26:41 | Outcome : Attempted - KO1 David Cameron (Mobile)                                       | WH |
| 26/11/2025 23:26:43 | Action Started - K1 Chris Meighan (Mobile)                                             | WH |
| 26/11/2025 23:27:36 | Call recording                                                                         | WH |
| 26/11/2025 23:27:38 | Action in progress: Ans Machine. Message left - KO1 Chris Meighan (Mobile)             | WH |
| 26/11/2025 23:27:39 | Outcome : Attempted - KO1 Chris Meighan (Mobile)                                       | WH |
| 26/11/2025 23:27:41 | Action Started - K1 Graham Fish (Mobile)                                               | WH |
| 26/11/2025 23:28:34 | Call recording                                                                         | WH |
| 26/11/2025 23:28:35 | Action in progress: Ans Machine. Message left - KO1 Graham Fish (Mobile)               | WH |
| 26/11/2025 23:28:35 | Outcome : Attempted - KO1 Graham Fish (Mobile)                                         | WH |
| 26/11/2025 23:28:43 | Action Started - F1 Fire (Home)                                                        | WH |
| 26/11/2025 23:33:25 | Call recording                                                                         | WH |
| 26/11/2025 23:29:23 | Action in progress: Contact answered - FO1 Fire (Home)                                 | WH |
| 26/11/2025 23:33:44 | Fire Ref: Fire Service will not attend ref: 44134                                      | WH |
| 26/11/2025 23:33:44 | Outcome : Contact has taken responsibility for this alarm - FO1 Fire (Home)            | WH |
| 26/11/2025 23:33:48 | Action Started - K1 Chris Meighan (Mobile)                                             | WH |
| 26/11/2025 23:33:48 | Action in progress: Incoming call - KO1 Chris Meighan (Mobile)                         | WH |
| 26/11/2025 23:34:06 | Keyholder Contacted the ARC and will attend                                            | WH |
| 26/11/2025 23:34:06 | Outcome : Contact has taken responsibility for this alarm - KO1 Chris Meighan (Mobile) | WH |
| 26/11/2025 23:34:12 | Resolution code (Opr) - Unknown                                                        | WH |
| 26/11/2025 23:34:12 | Alarm closed (Opr)                                                                     | WH |

*Cause of above Fire Alarm: Unassigend Cause*

|                            |                                                                         |                            |
|----------------------------|-------------------------------------------------------------------------|----------------------------|
| <b>26/11/2025 23:57:26</b> | <b>8001 11/26 23:57 Fire Alarm</b>                                      | <b>26/11/2025 23:57:50</b> |
| 26/11/2025 23:57:26        | Fire Alarm (GPRS) A:Intruder Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm |                            |
| 26/11/2025 23:57:50        | Keyholder Contacted & Attending                                         | SB                         |
| 26/11/2025 23:57:50        | Resolution code (Opr) - Unknown                                         | SB                         |
| 26/11/2025 23:57:50        | Operator closed (Opr)                                                   | SB                         |

*Cause of above Fire Alarm: Unassigend Cause*

|                            |                                                                                        |            |                            |
|----------------------------|----------------------------------------------------------------------------------------|------------|----------------------------|
| <b>26/11/2025 23:57:53</b> | <b>8001 11/26 23:57 Fire Alarm</b>                                                     | <b>KO1</b> | <b>27/11/2025 00:01:14</b> |
| 26/11/2025 23:57:53        | Fire Alarm (GPRS) A:Intruder Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm                |            |                            |
| 26/11/2025 23:58:14        | Action Started - S1 Huws Gray Site (Home)                                              |            | SB                         |
| 26/11/2025 23:59:22        | Action in progress: No answer - SO1 Huws Gray Site (Home)                              |            | SB                         |
| 26/11/2025 23:59:22        | Outcome : Attempted - SO1 Huws Gray Site (Home)                                        |            | SB                         |
| 26/11/2025 23:59:35        | Action Started - K1 Chris Meighan (Mobile)                                             |            | SB                         |
| 27/11/2025 00:00:38        | Call recording                                                                         |            | SB                         |
| 27/11/2025 00:00:49        | Action in progress: Contact answered - KO1 Chris Meighan (Mobile)                      |            | SB                         |
| 27/11/2025 00:00:59        | Staff on Site Dealing                                                                  |            | SB                         |
| 27/11/2025 00:00:59        | Outcome : Contact has taken responsibility for this alarm - KO1 Chris Meighan (Mobile) |            | SB                         |
| 27/11/2025 00:01:14        | Staff on Site Dealing                                                                  |            | SB                         |
| 27/11/2025 00:01:14        | Resolution code (Opr) - Unknown                                                        |            | SB                         |
| 27/11/2025 00:01:14        | Operator closed (Opr)                                                                  |            | SB                         |

*Cause of above Fire Alarm: Unassigend Cause*

|                            |                                                                                        |            |                            |
|----------------------------|----------------------------------------------------------------------------------------|------------|----------------------------|
| <b>27/11/2025 00:30:30</b> | <b>8001 11/27 00:30 Fire Alarm</b>                                                     | <b>KO1</b> | <b>27/11/2025 00:32:52</b> |
| 27/11/2025 00:30:30        | Fire Alarm (GPRS) A:Intruder Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm                |            |                            |
| 27/11/2025 00:31:08        | Action Started - K1 Chris Meighan (Mobile)                                             |            | SB                         |
| 27/11/2025 00:31:48        | Call recording                                                                         |            | SB                         |
| 27/11/2025 00:32:15        | Action in progress: Contact answered - KO1 Chris Meighan (Mobile)                      |            | SB                         |
| 27/11/2025 00:32:29        | Chris waiting on pointer                                                               |            | SB                         |
| 27/11/2025 00:32:29        | Outcome : Contact has taken responsibility for this alarm - KO1 Chris Meighan (Mobile) |            | SB                         |
| 27/11/2025 00:32:52        | False alarm cancelled (Opr)                                                            |            | SB                         |
| 27/11/2025 00:32:52        | Alarm closed (Opr)                                                                     |            | SB                         |

*Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical*

*Cause of above Fire Alarm: Customer Dealing*

|                            |                                                                                         |            |                            |
|----------------------------|-----------------------------------------------------------------------------------------|------------|----------------------------|
| <b>27/11/2025 15:52:54</b> | <b>8001 11/27 15:54 Fire Alarm</b>                                                      | <b>KO1</b> | <b>27/11/2025 15:57:32</b> |
| 27/11/2025 15:52:54        | Fire Alarm (GPRS) A:Intruder Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm                 |            |                            |
| 27/11/2025 15:53:16        | Action Started - S1 Huws Gray Site (Home)                                               |            | GO                         |
| 27/11/2025 15:54:16        | Action in progress: No answer - SO1 Huws Gray Site (Home)                               |            | GO                         |
| 27/11/2025 15:54:16        | Outcome : Attempted - SO1 Huws Gray Site (Home)                                         |            | GO                         |
| 27/11/2025 15:55:19        | Action Started - K1 Chris Meighan (Mobile)                                              |            | GO                         |
| 27/11/2025 15:55:23        | Action in progress: Ans Machine. Message left - KO1 Chris Meighan (Mobile)              |            | GO                         |
| 27/11/2025 15:55:24        | Outcome : Attempted - KO1 Chris Meighan (Mobile)                                        |            | GO                         |
| 27/11/2025 15:55:27        | Action Started - K1 Jeff McKracken (Mobile)                                             |            | GO                         |
| 27/11/2025 15:55:51        | Call recording                                                                          |            | GO                         |
| 27/11/2025 15:57:05        | Action in progress: Contact answered - KO1 Jeff McKracken (Mobile)                      |            | GO                         |
| 27/11/2025 15:57:22        | Keyholder Informed                                                                      |            | GO                         |
| 27/11/2025 15:57:22        | Outcome : Contact has taken responsibility for this alarm - KO1 Jeff McKracken (Mobile) |            | GO                         |
| 27/11/2025 15:57:32        | Keyholder Informed                                                                      |            | GO                         |
| 27/11/2025 15:57:32        | Resolution code (Opr) - Unknown                                                         |            | GO                         |
| 27/11/2025 15:57:32        | Operator closed (Opr)                                                                   |            | GO                         |

*Cause of above Fire Alarm: Unassigend Cause*