

Huws Gray Buildbase Hoddesdon
Riverside Sawmill
Geddings Road
Hoddesdon
Hertfordshire
EN11 0NT

2477029

Phone: 01992460000

User Ref: NL

Date and Time, Zone and Restore Time

Event ,Actions Taken, Completion Time and Operator

12/11/2025 20:12:39	4 11/15 19:13	Intruder Alarm	KO1	12/11/2025 20:17:40
12/11/2025 20:12:39	Intruder Alarm (GPRS) A:Intruder(1) Z:4 Burglary Alarm Full Set Dt R/r Shop			
12/11/2025 20:14:38	Action Started - K1 Keyholding Company (Mobile)			IND
12/11/2025 20:16:11	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)			IND
12/11/2025 20:16:23	Keyholder Contacted & Attending			IND
12/11/2025 20:16:23	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)			IND
12/11/2025 20:17:10	19921435			IND
12/11/2025 20:17:40	Resolution code (Opr) - Unknown			IND
12/11/2025 20:17:40	Alarm closed (Opr)			IND

Cause of above Intruder Alarm: Unassigend Cause

15/11/2025 19:13:27	4 11/15 19:13	Intruder Alarm	KO1	15/11/2025 19:17:13
15/11/2025 19:13:27	Intruder Alarm (GPRS) A:Intruder(1) Z:4 Burglary Alarm Full Set Dt R/r Shop			
15/11/2025 19:16:06	Action Started - K1 Keyholding Company (Mobile)			JC
15/11/2025 19:16:37	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)			JC
15/11/2025 19:17:01	Security Dealing ref: J19950431			JC
15/11/2025 19:17:01	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)			JC
15/11/2025 19:17:13	False alarm cancelled (Opr)			JC
15/11/2025 19:17:13	Resolution code (Opr) - Unknown			JC
15/11/2025 19:17:13	Alarm closed (Opr)			JC

Cause of above Intruder Alarm: Security Dealing

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

29/11/2025 07:56:46	8001 11/29 08:03 Fire Alarm	SO1	29/11/2025 07:57:42
29/11/2025 07:56:46	Fire Alarm (GPRS) A:Intruder(1) Z:8001 Fire Alarm Channel 1 Alarm		
29/11/2025 07:57:14	Action Started - S1 Huws Gray Template (Home)		ITW
29/11/2025 07:57:27	Action in progress: Contact answered - SO1 Huws Gray Template (Home)		ITW
29/11/2025 07:57:37	Cust Ref: Alarm cancelled by john (Gen. Password)		ITW
29/11/2025 07:57:41	Cust Ref: Keyholder informed - false alarm		ITW
29/11/2025 07:57:42	Outcome : Contact has taken responsibility for this alarm - SO1 Huws Gray Template (Home)		ITW
29/11/2025 07:57:42	False alarm cancelled (Cus)		ITW
29/11/2025 07:57:42	Alarm closed (Cus)		ITW

Cause of above Fire Alarm: Unassigend Cause
