

Huws Gray Buildbase Southend
Purdey's Way
Purdeys Industrial Est
Rochford
Southend on Sea
Essex
SS4 1ND

2477041

Phone: 01702544212

User Ref: NL

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator		
14/11/2025 06:40:11	8002 11/14 06:48	Fire Trouble		14/11/2025 06:50:24
14/11/2025 06:40:11	Fire Trouble T: Dualcom Pro L+R(1) (ADSL) A: Intruder Alarm(1) Z: 8002 Fire Trouble Channel 2 Alarm			
14/11/2025 06:41:30	Released alarm			PM
14/11/2025 06:50:23	False alarm cancelled (Opr)			JC
14/11/2025 06:50:24	Alarm closed (Opr)			JC
14/11/2025 20:38:28	8002 11/14 20:40	Fire Trouble		
14/11/2025 20:38:28	Fire Trouble T: Dualcom Pro L+R(1) (ADSL) A: Intruder Alarm(1) Z: 8002 Fire Trouble Channel 2 Alarm			
17/11/2025 20:28:23	19 11/17 20:28	Intruder Alarm	KO1	17/11/2025 20:35:37
17/11/2025 20:28:23	Intruder Alarm (ADSL) A: Intruder Alarm(1) Z: 19 Burglary Alarm Full Set Warehouse R/R			
17/11/2025 20:30:54	Alarm suspended until 20:40 on 17 November 2025			JJ
17/11/2025 20:30:54	Released alarm			JJ
17/11/2025 20:33:42	Action Started - K1 Keyholding Company (Mobile)			SB
17/11/2025 20:35:06	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)			SB
17/11/2025 20:35:28	Security Dealing ref: J19957051			SB
17/11/2025 20:35:28	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)			SB
17/11/2025 20:35:30	Call recording			SB
17/11/2025 20:35:37	Resolution code (Opr) - Unknown			SB
17/11/2025 20:35:37	Alarm closed (Opr)			SB
Cause of above Intruder Alarm: Unassigend Cause				
18/11/2025 12:11:48	8002 11/18 12:12	Fire Trouble		
18/11/2025 12:11:48	Fire Trouble T: Dualcom Pro L+R(1) (ADSL) A: Intruder Alarm(1) Z: 8002 Fire Trouble Channel 2 Alarm			
23/11/2025 18:59:19	19 11/23 18:59	Intruder Alarm	KO1	23/11/2025 19:06:18
23/11/2025 18:59:19	Intruder Alarm (ADSL) A: Intruder Alarm(1) Z: 19 Burglary Alarm Full Set Warehouse R/R			
23/11/2025 19:01:31	Action Started - S1 Huws Gray Template (Home)			MKJ
23/11/2025 19:01:35	Action in progress: Dialler window closed - SO1 Huws Gray Template (Home)			MKJ
23/11/2025 19:01:35	Outcome : Attempted - SO1 Huws Gray Template (Home)			MKJ
23/11/2025 19:02:37	Action Started - K1 Keyholding Company (Mobile)			MKJ
23/11/2025 19:06:06	Call recording			MKJ
23/11/2025 19:06:06	SEC REF - J19995436			MKJ
23/11/2025 19:06:07	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)			MKJ
23/11/2025 19:06:13	Security Dealing			MKJ
23/11/2025 19:06:13	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)			MKJ
23/11/2025 19:06:18	Resolution code (Opr) - Unknown			MKJ
23/11/2025 19:06:18	Alarm closed (Opr)			MKJ
Cause of above Intruder Alarm: Unassigend Cause				
24/11/2025 12:39:15	8002 11/24 12:46	Fire Trouble		

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

24/11/2025 12:39:15

Fire Trouble T: Dualcom Pro L+R(1) (ADSL) A: Intruder Alarm(1) Z: 8002 Fire Trouble
Channel 2 Alarm

26/11/2025 10:06:10

8002 11/26 10:07 Fire Trouble

26/11/2025 10:06:10

Fire Trouble T: Dualcom Pro L+R(1) (GPRS) A: Intruder Alarm(1) Z: 8002 Fire Trouble
Channel 2 Alarm
