

Huws Gray Buildbase Wisbech
28 Elm Road
Wisbech
Cambridgeshire
PE13 2TB

2477003
Phone: 01945584491

User Ref: NL

Date and Time, Zone and Restore Time

Event ,Actions Taken, Completion Time and Operator

12/11/2025 23:05:47	65	Intruder Alarm	AO1	12/11/2025 23:09:47
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Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

12/11/2025 23:05:47	Intruder Alarm (GPRS) A:Intruder Alarm(2) Z:65 Burglary Alarm Full Set Dt Front Cement	
12/11/2025 23:08:15	L:1 Tannoy Live audio sent	
12/11/2025 23:08:18	C:1 Entry Gates	
12/11/2025 23:08:23	C:2 Entry Drive	
12/11/2025 23:08:27	C:3 Exit Gates	
12/11/2025 23:08:29	C:4 Hire Compound	
12/11/2025 23:08:33	C:5 Outside Hire Compound	
12/11/2025 23:08:39	C:6 Right Yard Area	
12/11/2025 23:08:41	C:7 Rear Yard Area	
12/11/2025 23:08:45	C:8 Side Entrance	
12/11/2025 23:08:49	C:9 Rear Entrance	
12/11/2025 23:08:50	C:10 Corridor	
12/11/2025 23:08:54	C:11 Sales Counter	
12/11/2025 23:09:03	C:12 Hire Counter	
12/11/2025 23:09:24	C:13 Bathroom Showroom	
12/11/2025 23:09:32	Action Started - A1 (Special Action)	RM
12/11/2025 23:09:33	Action in progress: Done - AO1 (Special Action)	RM
12/11/2025 23:09:37	Nothing seen on Cameras	RM
12/11/2025 23:09:37	Outcome : Completed - AO1 (Special Action)	RM
12/11/2025 23:09:47	Resolution code (Opr) - Operator/Customer Related	RM
12/11/2025 23:09:47	Alarm closed (Opr)	RM

Cause of above Intruder Alarm: Unassign Cause

15/11/2025 11:42:21	8002 11/15 11:42 Fire Trouble	
15/11/2025 11:42:21	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:42:36	8002 11/15 11:42 Fire Trouble	
15/11/2025 11:42:36	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:43:00	8002 11/15 11:43 Fire Trouble	
15/11/2025 11:43:00	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:44:11	8002 11/15 11:44 Fire Trouble	
15/11/2025 11:44:11	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:44:36	8002 11/15 11:44 Fire Trouble	
15/11/2025 11:44:36	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:44:50	8002 11/15 11:45 Fire Trouble	
15/11/2025 11:44:50	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:45:37	8002 11/15 11:45 Fire Trouble	
15/11/2025 11:45:37	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:46:03	8002 11/15 11:46 Fire Trouble	
15/11/2025 11:46:03	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:46:58	8002 11/15 11:47 Fire Trouble	
15/11/2025 11:46:58	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:54:14	8002 11/15 11:54 Fire Trouble	
15/11/2025 11:54:14	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:54:31	8002 11/15 11:54 Fire Trouble	
15/11/2025 11:54:31	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:56:51	8002 11/15 11:57 Fire Trouble	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

15/11/2025 11:56:51	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:58:04	8002 11/15 11:58 Fire Trouble	
15/11/2025 11:58:04	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:58:53	8002 11/15 11:59 Fire Trouble	
15/11/2025 11:58:53	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
15/11/2025 11:59:52	8002 11/15 12:00 Fire Trouble	
15/11/2025 11:59:52	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
20/11/2025 18:23:25	65 Intruder Alarm	20/11/2025 18:26:54
20/11/2025 18:23:25	Intruder Alarm (GPRS) A: Intruder Alarm(2) Z: 65 Burglary Alarm Full Set Dt Front Cement	
20/11/2025 18:25:44	C:1 Entry Gates	
20/11/2025 18:25:46	C:2 Entry Drive	
20/11/2025 18:26:00	C:3 Exit Gates	
20/11/2025 18:26:02	C:4 Hire Compound	
20/11/2025 18:26:04	C:5 Outside Hire Compound	
20/11/2025 18:26:08	C:6 Right Yard Area	
20/11/2025 18:26:10	C:7 Rear Yard Area	
20/11/2025 18:26:12	C:8 Side Entrance	
20/11/2025 18:26:14	C:9 Rear Entrance	
20/11/2025 18:26:15	C:10 Corridor	
20/11/2025 18:26:25	C:11 Sales Counter	
20/11/2025 18:26:27	C:12 Hire Counter	
20/11/2025 18:26:46	nothing seen on cameras	SB
20/11/2025 18:26:50	C:13 Bathroom Showroom	
20/11/2025 18:26:54	False alarm cancelled (Opr)	SB
20/11/2025 18:26:54	Alarm closed (Opr)	SB
<i>Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions</i>		
25/11/2025 03:55:41	8002 11/26 03:53 Fire Trouble	25/11/2025 04:50:27

25/11/2025 03:55:41	Fire Trouble T: DualcomPro R+L DP4(2) (GPRS) A: CCTV(1) Z: 8002 Fire Trouble Channel 2 Alarm	
25/11/2025 04:07:21	Alarm suspended until 04:17 on 25 November 2025	APJ
25/11/2025 04:07:21	Released alarm	APJ
25/11/2025 04:17:40	Alarm suspended until 04:27 on 25 November 2025	MKJ
25/11/2025 04:17:40	Released alarm	MKJ
25/11/2025 04:26:05	Alarm suspended until 04:36 on 25 November 2025	MKJ
25/11/2025 04:26:05	Released alarm	MKJ
25/11/2025 04:36:04	C:1 Entry Gates	
25/11/2025 04:36:07	C:2 Entry Drive	
25/11/2025 04:36:33	C:3 Exit Gates	
25/11/2025 04:36:36	Action Started - K1 Ross Crawford (Mobile)	APJ
25/11/2025 04:36:45	Action in progress: Ans Machine. Message left - KO1 Ross Crawford (Mobile)	APJ
25/11/2025 04:36:45	Outcome : Attempted - KO1 Ross Crawford (Mobile)	APJ
25/11/2025 04:37:47	Action Started - K1 Dean Crawford (Mobile)	APJ
25/11/2025 04:37:51	Action in progress: Ans Machine. Message left - KO1 Dean Crawford (Mobile)	APJ
25/11/2025 04:37:51	Outcome : Attempted - KO1 Dean Crawford (Mobile)	APJ
25/11/2025 04:37:54	Alarm suspended until 04:47 on 25 November 2025	APJ
25/11/2025 04:37:55	Released alarm	APJ
25/11/2025 04:49:24	Action Started - K1 Ross Crawford (Mobile)	APJ
25/11/2025 04:49:27	Action in progress: Ans Machine. Message left - KO1 Ross Crawford (Mobile)	APJ
25/11/2025 04:49:52	Action Started - K1 Dean Crawford (Mobile)	APJ
25/11/2025 04:49:56	Action in progress: Ans Machine. Message left - KO1 Dean Crawford (Mobile)	APJ
25/11/2025 04:50:27	Keyholder No contact made	APJ
25/11/2025 04:50:27	Resolution code (Opr) - Unknown	APJ
25/11/2025 04:50:27	Operator closed (Opr)	APJ
26/11/2025 22:43:37	65 Intruder Alarm	26/11/2025 22:46:41
26/11/2025 22:43:37	Intruder Alarm (GPRS) A: Intruder Alarm(2) Z: 65 Burglary Alarm Full Set Dt Front Cement	
26/11/2025 22:46:07	C:1 Entry Gates	
26/11/2025 22:46:09	C:2 Entry Drive	
26/11/2025 22:46:11	C:3 Exit Gates	
26/11/2025 22:46:13	C:4 Hire Compound	
26/11/2025 22:46:14	C:5 Outside Hire Compound	
26/11/2025 22:46:17	C:6 Right Yard Area	
26/11/2025 22:46:19	C:7 Rear Yard Area	
26/11/2025 22:46:21	C:8 Side Entrance	
26/11/2025 22:46:33	C:12 Hire Counter	
26/11/2025 22:46:33	C:11 Sales Counter	
26/11/2025 22:46:33	C:10 Corridor	
26/11/2025 22:46:33	C:9 Rear Entrance	
26/11/2025 22:46:41	False alarm cancelled (Opr)	SB
26/11/2025 22:46:41	Alarm closed (Opr)	SB
26/11/2025 22:46:44	C:13 Bathroom Showroom	
<i>Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions</i>		
27/11/2025 02:07:47	57 Intruder Alarm	27/11/2025 02:11:03
27/11/2025 02:07:47	Intruder Alarm (GPRS) A: Intruder Alarm(2) Z: 57 Burglary Alarm Full Set Driver Tea Rear	
27/11/2025 02:10:45	C:1 Entry Gates, C:2 Entry Drive, C:3 Exit Gates, C:4 Hire Compound, C:5 Outside Hire Compound, C:6 Right Yard Area, C:7 Rear Yard Area, C:8 Side Entrance, C:9 Rear Entrance, C:10 Corridor, C:11 Sales Counter, C:12 Hire Counter, C:13 Bathroom Showroom	
27/11/2025 02:10:55	nothing seen on cameras	SB
27/11/2025 02:11:03	False alarm cancelled (Opr)	SB
27/11/2025 02:11:03	Alarm closed (Opr)	SB
<i>Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions</i>		