

Huws Gray Dundee
Balunie Drive
Dundee
Scotland
Dundee
Unknown County
DD4 8XE

00100948943
Phone: 01382-730630

User Ref: NL

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator		
19/11/2025 23:35:36	1052 11/19 23:35	Intruder Alarm	KO1	19/11/2025 23:41:12
19/11/2025 23:35:36	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT			
19/11/2025 23:38:09	Action Started - K1 John Doherty (Mobile)			RM
19/11/2025 23:38:36	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)			RM
19/11/2025 23:38:36	Outcome : Attempted - KO1 John Doherty (Mobile)			RM
19/11/2025 23:38:42	Alarm suspended until 23:48 on 19 November 2025			RM
19/11/2025 23:38:42	Released alarm			RM
19/11/2025 23:40:57	Action Started - K1 John Doherty (Mobile)			RM
19/11/2025 23:41:04	Action in progress: Contact answered - KO1 John Doherty (Mobile)			RM
19/11/2025 23:41:07	Alarm cancelled by John Doherty			RM
19/11/2025 23:41:11	Keyholder Informed			RM
19/11/2025 23:41:12	Outcome : Contact has taken responsibility for this alarm - KO1 John Doherty (Mobile)			RM
19/11/2025 23:41:12	False alarm cancelled (Cus)			RM
19/11/2025 23:41:12	Alarm closed (Cus)			RM
Cause of above Intruder Alarm: Unassigend Cause				
20/11/2025 06:29:23	1052 11/20 06:29	Intruder Alarm		20/11/2025 06:35:34

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

20/11/2025 06:29:23	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT	
20/11/2025 06:31:37	Action Started - K1 John Doherty (Mobile)	IND
20/11/2025 06:32:20	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)	IND
20/11/2025 06:32:20	Outcome : Attempted - KO1 John Doherty (Mobile)	IND
20/11/2025 06:32:24	Alarm suspended until 06:42 on 20 November 2025	IND
20/11/2025 06:32:24	Released alarm	IND
20/11/2025 06:34:57	Action Started - K1 John Doherty (Mobile)	IND
20/11/2025 06:35:25	Action in progress: No answer - KO1 John Doherty (Mobile)	IND
20/11/2025 06:35:33	Keyholder No contact made	IND
20/11/2025 06:35:34	Resolution code (Opr) - Unknown	IND
20/11/2025 06:35:34	Operator closed (Opr)	IND

Cause of above Intruder Alarm: Unassigend Cause

21/11/2025 17:13:17	1035 11/21 17:13 Intruder Alarm	KO1	21/11/2025 17:16:52
21/11/2025 17:13:17	Intruder Alarm (GPRS) A:1 Z:1035 INTRUDER DT FRHS FED		
21/11/2025 17:15:26	Action Started - K1 John Doherty (Mobile)		ITW
21/11/2025 17:16:44	Call recording		ITW
21/11/2025 17:16:45	Action in progress: Contact answered - KO1 John Doherty (Mobile)		ITW
21/11/2025 17:16:48	Alarm cancelled by John Doherty		ITW
21/11/2025 17:16:52	Keyholder Informed		ITW
21/11/2025 17:16:52	Outcome : Contact has taken responsibility for this alarm - KO1 John Doherty (Mobile)		ITW
21/11/2025 17:16:52	False alarm cancelled (Cus)		ITW
21/11/2025 17:16:52	Alarm closed (Cus)		ITW

Cause of above Intruder Alarm: Unassigend Cause

22/11/2025 07:42:34	1031 Intruder Alarm	22/11/2025 07:48:11
22/11/2025 07:42:34	Intruder Alarm (GPRS) A:1 Z:1031 +T/O-BURGL SHOWROOM DOOR	
22/11/2025 07:48:04	John Doherty called the arc to advise intruder alarm is a false activa	APJ
22/11/2025 07:48:11	Keyholder Informed	APJ
22/11/2025 07:48:11	Resolution code (Opr) - Unknown	APJ
22/11/2025 07:48:11	Operator closed (Opr)	APJ

Cause of above Intruder Alarm: Unassigend Cause

22/11/2025 07:44:16	Confirmed Intruder	22/11/2025 07:48:11
22/11/2025 07:44:16	Confirmed Intruder (GPRS) A:1 CONFIRM	
22/11/2025 07:48:04	John Doherty called the arc to advise intruder alarm is a false activa	APJ
22/11/2025 07:48:11	Keyholder Informed	APJ
22/11/2025 07:48:11	Resolution code (Opr) - Unknown	APJ
22/11/2025 07:48:11	Operator closed (Opr)	APJ

Cause of above Confirmed Intruder: Unassigend Cause

28/11/2025 00:43:58	1046 11/28 01:17 Intruder Alarm	KO1	28/11/2025 01:00:45
28/11/2025 00:43:58	Intruder Alarm (GPRS) A:1 Z:1046 INTRUDER DT FRONT WH		
28/11/2025 00:46:28	Action Started - K1 John Doherty (Mobile)		SEB
28/11/2025 00:47:25	Call recording		SEB
28/11/2025 00:47:39	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)		SEB
28/11/2025 00:47:39	Outcome : Attempted - KO1 John Doherty (Mobile)		SEB
28/11/2025 00:47:54	Alarm suspended until 00:57 on 28 November 2025		SEB
28/11/2025 00:47:54	Released alarm		SEB
28/11/2025 00:59:16	Action Started - K1 John Doherty (Mobile)		JON
28/11/2025 01:00:18	Call recording		JON
28/11/2025 00:59:47	Action in progress: Contact answered - KO1 John Doherty (Mobile)		JON
28/11/2025 01:00:35	Keyholder Contacted & Attending		JON
28/11/2025 01:00:35	Outcome : Contact has taken responsibility for this alarm - KO1 John Doherty (Mobile)		JON
28/11/2025 01:00:45	Resolution code (Opr) - Unknown		JON
28/11/2025 01:00:45	Alarm closed (Opr)		JON

Cause of above Intruder Alarm: Unassigend Cause

28/11/2025 01:17:42	1046 11/30 07:04 Intruder Alarm	28/11/2025 01:20:14
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Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

28/11/2025 01:17:42	Intruder Alarm (GPRS) A:1 Z:1046 INTRUDER DT FRONT WH	
28/11/2025 01:20:14	Keyholder Contacted & Attending	SEB
28/11/2025 01:20:14	Resolution code (Opr) - Company Related	SEB
28/11/2025 01:20:14	Operator closed (Opr)	SEB

Cause of above Intruder Alarm: Unassigend Cause

28/11/2025 18:14:50	1052 11/29 05:02 Intruder Alarm	KO1	28/11/2025 18:30:12
28/11/2025 18:14:50	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT		
28/11/2025 18:17:49	Action Started - K1 John Doherty (Mobile)		PM
28/11/2025 18:18:36	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)		PM
28/11/2025 18:18:36	Outcome : Attempted - KO1 John Doherty (Mobile)		PM
28/11/2025 18:18:38	Call recording		PM
28/11/2025 18:18:50	Alarm suspended until 18:28 on 28 November 2025		PM
28/11/2025 18:18:50	Released alarm		PM
28/11/2025 18:29:57	Action Started - K1 John Doherty (Mobile)		RM
28/11/2025 18:29:59	Action in progress: Contact answered - KO1 John Doherty (Mobile)		RM
28/11/2025 18:30:06	Alarm cancelled by John Doherty		RM
28/11/2025 18:30:10	Keyholder Informed		RM
28/11/2025 18:30:12	Outcome : Contact has taken responsibility for this alarm - KO1 John Doherty (Mobile)		RM
28/11/2025 18:30:12	False alarm cancelled (Cus)		RM
28/11/2025 18:30:12	Alarm closed (Cus)		RM

Cause of above Intruder Alarm: Unassigend Cause

29/11/2025 05:02:33	1052 11/29 05:02 Intruder Alarm	KO1	29/11/2025 05:17:15
29/11/2025 05:02:33	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT		
29/11/2025 05:05:21	Action Started - K1 John Doherty (Mobile)		IND
29/11/2025 05:05:59	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)		IND
29/11/2025 05:05:59	Outcome : Attempted - KO1 John Doherty (Mobile)		IND
29/11/2025 05:06:04	Alarm suspended until 05:16 on 29 November 2025		IND
29/11/2025 05:06:04	Released alarm		IND
29/11/2025 05:16:30	Action Started - K1 John Doherty (Mobile)		IND
29/11/2025 05:17:00	Action in progress: Contact answered - KO1 John Doherty (Mobile)		IND
29/11/2025 05:17:10	Keyholder Informed		IND
29/11/2025 05:17:10	Outcome : Contact has taken responsibility for this alarm - KO1 John Doherty (Mobile)		IND
29/11/2025 05:17:15	Resolution code (Opr) - Unknown		IND
29/11/2025 05:17:15	Alarm closed (Opr)		IND

Cause of above Intruder Alarm: Unassigend Cause

29/11/2025 12:48:27	1052 11/29 13:42 Intruder Alarm	KO1	29/11/2025 12:52:37
29/11/2025 12:48:27	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT		
29/11/2025 12:51:53	Action Started - K1 John Doherty (Mobile)		JC
29/11/2025 12:52:05	Action in progress: Contact answered - KO1 John Doherty (Mobile)		JC
29/11/2025 12:52:30	Keyholder Contacted & Will Deal / Contact keys		JC
29/11/2025 12:52:30	Outcome : Contact has taken responsibility for this alarm - KO1 John Doherty (Mobile)		JC
29/11/2025 12:52:37	Resolution code (Opr) - Unknown		JC
29/11/2025 12:52:37	Alarm closed (Opr)		JC

Cause of above Intruder Alarm: Unassigend Cause

29/11/2025 13:42:34	1052 11/29 14:00 Intruder Alarm		29/11/2025 13:58:14
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29/11/2025 13:42:34	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT	
29/11/2025 13:46:47	Action Started - K1 John Doherty (Mobile)	RM
29/11/2025 13:46:53	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)	RM
29/11/2025 13:46:53	Outcome : Attempted - KO1 John Doherty (Mobile)	RM
29/11/2025 13:46:56	Alarm suspended until 13:56 on 29 November 2025	RM
29/11/2025 13:46:56	Released alarm	RM
29/11/2025 13:57:16	Action Started - K1 John Doherty (Mobile)	RM
29/11/2025 13:58:06	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)	RM
29/11/2025 13:58:14	Keyholder No contact made	RM
29/11/2025 13:58:14	Resolution code (Opr) - Operator/Customer Related	RM
29/11/2025 13:58:14	Operator closed (Opr)	RM

Cause of above Intruder Alarm: Unassigend Cause

29/11/2025 14:00:33	1052 11/29 14:00 Intruder Alarm	29/11/2025 14:13:09
29/11/2025 14:00:33	Intruder Alarm (GPRS) A:1 Z:1052 INTRUDER DT SALES ENT	
29/11/2025 14:02:59	Action Started - K1 John Doherty (Mobile)	RM
29/11/2025 14:03:03	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)	RM
29/11/2025 14:03:03	Outcome : Attempted - KO1 John Doherty (Mobile)	RM
29/11/2025 14:03:08	Alarm suspended until 14:13 on 29 November 2025	RM
29/11/2025 14:03:08	Released alarm	RM
29/11/2025 14:13:09	Keyholder already informed	JC
29/11/2025 14:13:09	Resolution code (Opr) - Unknown	JC
29/11/2025 14:13:09	Operator closed (Opr)	JC

Cause of above Intruder Alarm: Unassigend Cause

30/11/2025 07:04:10	1046 Intruder Alarm	30/11/2025 07:22:23
30/11/2025 07:04:10	Intruder Alarm (GPRS) A:1 Z:1046 INTRUDER DT FRONT WH	
30/11/2025 07:07:47	Action Started - K1 John Doherty (Mobile)	RM
30/11/2025 07:08:50	Alarm suspended until 07:18 on 30 November 2025	RM
30/11/2025 07:08:50	Released alarm	RM
30/11/2025 07:20:28	Action Started - K1 John Doherty (Mobile)	RM
30/11/2025 07:22:15	Action in progress: Ans Machine. Message left - KO1 John Doherty (Mobile)	RM
30/11/2025 07:22:15	Outcome : Attempted - KO1 John Doherty (Mobile)	RM
30/11/2025 07:22:23	Keyholder No contact made	RM
30/11/2025 07:22:23	Resolution code (Opr) - Operator/Customer Related	RM
30/11/2025 07:22:23	Operator closed (Opr)	RM

Cause of above Intruder Alarm: Unassigend Cause