

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator		
01/11/2025 08:43:37	1034 11/01 08:43	Intruder Alarm	01/11/2025 08:56:54	
01/11/2025 08:43:37	Intruder Alarm (GPRS) A:1 Z:1034 INTRUDER DT REAR SHUTTER			
01/11/2025 08:46:25	Action Started - K1 Jamie Watts (Mobile)			IND
01/11/2025 08:47:15	Action in progress: Ans Machine. Message left - KO1 Jamie Watts (Mobile)			IND
01/11/2025 08:47:15	Outcome : Attempted - KO1 Jamie Watts (Mobile)			IND
01/11/2025 08:47:19	Action Started - K1 Kevin Myles (Mobile)			IND
01/11/2025 08:47:30	Action in progress: Unobtainable - KO1 Kevin Myles (Mobile)			IND
01/11/2025 08:47:31	Outcome : Attempted - KO1 Kevin Myles (Mobile)			IND
01/11/2025 08:47:32	Action Started - K1 Rhona Smith (Mobile)			IND
01/11/2025 08:48:13	Action in progress: Ans Machine. Message left - KO1 Rhona Smith (Mobile)			IND
01/11/2025 08:48:13	Outcome : Attempted - KO1 Rhona Smith (Mobile)			IND
01/11/2025 08:48:14	Action Started - K1 Graham Sproat (Work)			IND
01/11/2025 08:48:27	Action in progress: Unobtainable - KO1 Graham Sproat (Work)			IND
01/11/2025 08:48:27	Outcome : Attempted - KO1 Graham Sproat (Work)			IND
01/11/2025 08:48:30	Action Started - K1 Graham Sproat (Mobile)			IND
01/11/2025 08:49:20	Action in progress: Ans Machine. Message left - KO1 Graham Sproat (Mobile)			IND
01/11/2025 08:49:20	Outcome : Attempted - KO1 Graham Sproat (Mobile)			IND
01/11/2025 08:49:25	Alarm suspended until 08:59 on 01 November 2025			IND
01/11/2025 08:49:25	Released alarm			IND
01/11/2025 08:56:54	Graham sproat aware			GO
01/11/2025 08:56:54	Resolution code (Opr) - Unknown			GO
01/11/2025 08:56:54	Operator closed (Opr)			GO

Cause of above Intruder Alarm: Unassigend Cause

05/11/2025 18:32:25	1022 11/05 18:32	Intruder Alarm	KO1	05/11/2025 18:38:01
05/11/2025 18:32:25	Intruder Alarm (GPRS) A:1 Z:1022 INTRUDER NEAR LHS DT FED			
05/11/2025 18:34:46	Action Started - K1 Jamie Watts (Mobile)			JC
05/11/2025 18:35:29	Action in progress: Ans Machine. Message left - KO1 Jamie Watts (Mobile)			JC
05/11/2025 18:35:29	Outcome : Attempted - KO1 Jamie Watts (Mobile)			JC
05/11/2025 18:35:44	Action Started - K1 Kevin Myles (Mobile)			JC
05/11/2025 18:35:46	Action in progress: Unobtainable - KO1 Kevin Myles (Mobile)			JC
05/11/2025 18:35:46	Outcome : Attempted - KO1 Kevin Myles (Mobile)			JC
05/11/2025 18:35:56	Action Started - K1 Rhona Smith (Mobile)			JC
05/11/2025 18:37:49	Action in progress: Contact answered - KO1 Rhona Smith (Mobile)			JC
05/11/2025 18:37:57	Keyholder Contacted & Will Deal / Contact keys			JC
05/11/2025 18:37:57	Outcome : Contact has taken responsibility for this alarm - KO1 Rhona Smith (Mobile)			JC
05/11/2025 18:38:01	Resolution code (Opr) - Unknown			JC
05/11/2025 18:38:01	Alarm closed (Opr)			JC

Cause of above Intruder Alarm: Unassigend Cause

05/11/2025 19:32:57	1022 11/05 19:33	Intruder Alarm	KO1	05/11/2025 19:40:29
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05/11/2025 19:32:57	Intruder Alarm (GPRS) A:1 Z:1022 INTRUDER NEAR LHS DT FED	
05/11/2025 19:36:55	Action Started - K1 Jamie Watts (Mobile)	GO
05/11/2025 19:36:58	Action in progress: Ans Machine. Message left - KO1 Jamie Watts (Mobile)	GO
05/11/2025 19:36:58	Outcome : Attempted - KO1 Jamie Watts (Mobile)	GO
05/11/2025 19:37:44	Action Started - K1 Kevin Myles (Mobile)	GO
05/11/2025 19:37:50	Action in progress: Unobtainable - KO1 Kevin Myles (Mobile)	GO
05/11/2025 19:37:50	Outcome : Attempted - KO1 Kevin Myles (Mobile)	GO
05/11/2025 19:40:13	Action Started - K1 Rhona Smith (Mobile)	GO
05/11/2025 19:40:16	Action in progress: Contact answered - KO1 Rhona Smith (Mobile)	GO
05/11/2025 19:40:22	Keyholder Contacted & Attending	GO
05/11/2025 19:40:22	Outcome : Contact has taken responsibility for this alarm - KO1 Rhona Smith (Mobile)	GO
05/11/2025 19:40:29	Resolution code (Opr) - Unknown	GO
05/11/2025 19:40:29	Alarm closed (Opr)	GO

Cause of above Intruder Alarm: Unassigend Cause

05/11/2025 19:53:36	1034 11/05 19:53 Intruder Alarm	KO1	05/11/2025 20:02:08
05/11/2025 19:53:36	Intruder Alarm (GPRS) A:1 Z:1034 INTRUDER DT REAR SHUTTER		
05/11/2025 19:55:43	Alarm confirmed as Intruder Alarm.		PM
05/11/2025 19:56:31	Action Started - K1 Jamie Watts (Mobile)		PM
05/11/2025 19:57:27	Action in progress: Ans Machine. Message left - KO1 Jamie Watts (Mobile)		PM
05/11/2025 19:57:27	Outcome : Attempted - KO1 Jamie Watts (Mobile)		PM
05/11/2025 19:57:30	Action Started - K1 Kevin Myles (Mobile)		PM
05/11/2025 19:57:45	Action in progress: Unobtainable - KO1 Kevin Myles (Mobile)		PM
05/11/2025 19:57:45	Outcome : Attempted - KO1 Kevin Myles (Mobile)		PM
05/11/2025 19:57:47	Action Started - K1 Rhona Smith (Mobile)		PM
05/11/2025 19:59:02	Action in progress: Contact answered - KO1 Rhona Smith (Mobile)		PM
05/11/2025 19:59:35	Keyholder Contacted & Attending		PM
05/11/2025 19:59:35	Outcome : Contact has taken responsibility for this alarm - KO1 Rhona Smith (Mobile)		PM
05/11/2025 20:02:08	Resolution code (Opr) - Unknown		PM
05/11/2025 20:02:08	Alarm closed (Opr)		PM

Cause of above Intruder Alarm: Unassigend Cause

05/11/2025 19:53:37	Confirmed Intruder	KO1	05/11/2025 20:02:08
05/11/2025 19:53:37	Confirmed Intruder (GPRS) A:1 CONFIRM		
05/11/2025 19:56:31	Action Started - K1 Jamie Watts (Mobile)		PM
05/11/2025 19:57:27	Action in progress: Ans Machine. Message left - KO1 Jamie Watts (Mobile)		PM
05/11/2025 19:57:27	Outcome : Attempted - KO1 Jamie Watts (Mobile)		PM
05/11/2025 19:57:28	Call recording		PM
05/11/2025 19:57:30	Action Started - K1 Kevin Myles (Mobile)		PM
05/11/2025 19:57:45	Action in progress: Unobtainable - KO1 Kevin Myles (Mobile)		PM
05/11/2025 19:57:45	Outcome : Attempted - KO1 Kevin Myles (Mobile)		PM
05/11/2025 19:57:47	Action Started - K1 Rhona Smith (Mobile)		PM
05/11/2025 19:59:05	Call recording		PM
05/11/2025 19:59:02	Action in progress: Contact answered - KO1 Rhona Smith (Mobile)		PM
05/11/2025 19:59:35	Keyholder Contacted & Attending		PM
05/11/2025 19:59:35	Outcome : Contact has taken responsibility for this alarm - KO1 Rhona Smith (Mobile)		PM
05/11/2025 20:02:08	Resolution code (Opr) - Unknown		PM
05/11/2025 20:02:08	Alarm closed (Opr)		PM

Cause of above Confirmed Intruder: Unassigend Cause

10/11/2025 07:32:38	8001 11/10 07:33 Fire Alarm	SO1	10/11/2025 07:33:55
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10/11/2025 07:32:38	Fire Alarm (GPRS) A:1 Z:8001 Fire Alarm Channel 1 Alarm	
10/11/2025 07:32:54	Action Started - S1 Huws Gray Template (Home)	RM
10/11/2025 07:33:12	Action in progress: Contact answered - SO1 Huws Gray Template (Home)	RM
10/11/2025 07:33:42	Cust Ref: Keyholder Informed	RM
10/11/2025 07:33:42	Outcome : Contact has taken responsibility for this alarm - SO1 Huws Gray Template (Home)	RM
10/11/2025 07:33:55	Keyholder Contacted & Attending	RM
10/11/2025 07:33:55	Resolution code (Opr) - Unknown	RM
10/11/2025 07:33:55	Operator closed (Opr)	RM

Cause of above Fire Alarm: Unassigend Cause

17/11/2025 19:11:38	8001 11/17 19:37 Fire Alarm	KO1	17/11/2025 19:14:59
17/11/2025 19:11:38	Fire Alarm (GPRS) A:1 Z:8001 Fire Alarm Channel 1 Alarm		
17/11/2025 19:12:26	Action Started - K1 Jamie Watts (Mobile)		JJ
17/11/2025 19:13:05	Action in progress: Ans Machine. Message left - KO1 Jamie Watts (Mobile)		JJ
17/11/2025 19:13:05	Outcome : Attempted - KO1 Jamie Watts (Mobile)		JJ
17/11/2025 19:13:35	Action Started - K1 Kevin Myles (Mobile)		JJ
17/11/2025 19:13:37	Action in progress: Unobtainable - KO1 Kevin Myles (Mobile)		JJ
17/11/2025 19:13:37	Outcome : Attempted - KO1 Kevin Myles (Mobile)		JJ
17/11/2025 19:14:46	Action Started - K1 Rhona Smith (Mobile)		JJ
17/11/2025 19:14:46	Action in progress: Incoming call - KO1 Rhona Smith (Mobile)		JJ
17/11/2025 19:14:52	Keyholder Contacted & Attending		JJ
17/11/2025 19:14:52	Outcome : Contact has taken responsibility for this alarm - KO1 Rhona Smith (Mobile)		JJ
17/11/2025 19:14:59	Keyholder Informed		JJ
17/11/2025 19:14:59	Resolution code (Opr) - Company Related		JJ
17/11/2025 19:14:59	Operator closed (Opr)		JJ

Cause of above Fire Alarm: Unassigend Cause

20/11/2025 09:03:44	8001 11/20 09:03 Fire Alarm	KO1	20/11/2025 09:05:13
20/11/2025 09:03:44	Fire Alarm (GPRS) A:1 Z:8001 Fire Alarm Channel 1 Alarm		
20/11/2025 09:04:05	Action Started - K1 Graham Sproat (Work)		PM
20/11/2025 09:04:05	Action in progress: Incoming call - KO1 Graham Sproat (Work)		PM
20/11/2025 09:04:52	Fire Test - all ok		PM
20/11/2025 09:04:52	Outcome : Contact has taken responsibility for this alarm - KO1 Graham Sproat (Work)		PM
20/11/2025 09:05:13	Fire test		PM
20/11/2025 09:05:13	Resolution code (Opr) - Operator/Customer Related		PM
20/11/2025 09:05:13	Operator closed (Opr)		PM

Cause of above Fire Alarm: Unassigend Cause