

Huws Gray Norwich Hellesdon
186a Reephams Road
Hellesdon
Norwich
Norfolk
NR6 5SN

24771009

Phone: 01603408400

User Ref: NL

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

06/11/2025 16:57:46

19 11/06 16:58

Intruder Alarm

06/11/2025 16:57:46

Intruder Alarm (ADSL) A:1 Z:19 Burglary Alarm

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

06/11/2025 16:58:33

Confirmed Intruder

06/11/2025 16:58:33

Confirmed Intruder (ADSL) A:1 Confirmed Alarm

Cause of above Confirmed Intruder: 6.Routine Activity. No Response Action

06/11/2025 17:04:40

69

Intruder Alarm

06/11/2025 17:04:40

Intruder Alarm (ADSL) A:1 Z:69 Entry/Exit Alarm

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

18/11/2025 00:39:46

8002 11/18 00:40

Fire Trouble

18/11/2025 00:39:46

Fire Trouble T: DualCom(1) (ADSL) A:1 Z:8002 Fire Fault Channel 2 Alarm

20/11/2025 08:13:38

8002 11/21 15:43

Fire Trouble

SO1

20/11/2025 08:30:39

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

20/11/2025 08:13:38	Fire Trouble T:DualCom(1) (ADSL) A:1 Z:8002 Fire Fault Channel 2 Alarm	
20/11/2025 08:26:21	Action Started - S1 Huws Gray Template (Home)	SB
20/11/2025 08:27:57	Call recording	SB
20/11/2025 08:27:26	Action in progress: Contact answered - SO1 Huws Gray Template (Home)	SB
20/11/2025 08:29:58	Cust Ref: Gary will call Anglian Security & Fire	SB
20/11/2025 08:29:58	Outcome : Contact has taken responsibility for this alarm - SO1 Huws Gray Template (Home)	SB
20/11/2025 08:30:38	False alarm cancelled (Opr)	SB
20/11/2025 08:30:39	Alarm closed (Opr)	SB
