

Huws Gray Silverburn Place

2478032

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

Bridge of Don Industrial Estate
Aberdeen
Aberdeenshire
AB23 8EG

Phone: 01224258200

User Ref: NL

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator	
01/11/2025 16:31:28	1007 11/01 16:31	Intruder Alarm	01/11/2025 16:51:13
01/11/2025 16:31:28	Intruder Alarm (GPRS) A:1 Z:1007 INTRUDER OFFICE TDM		
01/11/2025 16:32:52	Action Started - K1 Keith Johnston (Mobile) JON		
01/11/2025 16:33:29	Action Started - K1 Keith Johnston (Mobile) JON		
01/11/2025 16:33:32	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile) JON		
01/11/2025 16:33:32	Outcome : Attempted - KO1 Keith Johnston (Mobile) JON		
01/11/2025 16:33:53	Call recording JON		
01/11/2025 16:33:56	Action Started - K1 Andy Gove (Mobile) JON		
01/11/2025 16:34:26	Action Started - K1 Andy Gove (Mobile) JON		
01/11/2025 16:34:28	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile) JON		
01/11/2025 16:34:28	Outcome : Attempted - KO1 Andy Gove (Mobile) JON		
01/11/2025 16:34:55	Call recording JON		
01/11/2025 16:34:57	Action Started - K1 Chris Mclean (Mobile) JON		
01/11/2025 16:36:19	Call recording JON		
01/11/2025 16:36:21	Action Started - K1 Chris Mclean (Mobile) JON		
01/11/2025 16:36:27	Action in progress: No answer - KO1 Chris Mclean (Mobile) JON		
01/11/2025 16:36:27	Outcome : Attempted - KO1 Chris Mclean (Mobile) JON		
01/11/2025 16:36:36	Alarm suspended until 16:46 on 01 November 2025 JON		
01/11/2025 16:36:36	Released alarm JON		
01/11/2025 16:49:32	Action Started - K1 Keith Johnston (Mobile) GO		
01/11/2025 16:49:40	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile) GO		
01/11/2025 16:50:21	Action Started - K1 Andy Gove (Mobile) GO		
01/11/2025 16:50:26	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile) GO		
01/11/2025 16:50:30	Action Started - K1 Chris Mclean (Mobile) GO		
01/11/2025 16:50:33	Action in progress: Contact answered - KO1 Chris Mclean (Mobile) GO		
01/11/2025 16:51:00	Does not work for this site GO		
01/11/2025 16:51:00	Outcome : Not A Valid Contact - KO1 Chris Mclean (Mobile) GO		
01/11/2025 16:51:13	Keyholder No contact made GO		
01/11/2025 16:51:13	Resolution code (Opr) - Unknown GO		
01/11/2025 16:51:13	Operator closed (Opr) GO		
Cause of above Intruder Alarm: Unassigend Cause			
01/11/2025 17:02:49	1007	Intruder Alarm	01/11/2025 17:07:18
01/11/2025 17:02:49	Intruder Alarm (GPRS) A:1 Z:1007 INTRUDER OFFICE TDM		
01/11/2025 17:07:18	Keyholder No contact made GO		
01/11/2025 17:07:18	Resolution code (Opr) - Unknown GO		
01/11/2025 17:07:18	Operator closed (Opr) GO		
Cause of above Intruder Alarm: Unassigend Cause			
02/11/2025 09:16:00	2035 11/02 09:16	Intruder Alarm	02/11/2025 09:32:21

02/11/2025 09:16:00	Intruder Alarm (GPRS) A:1 Z:2035 INTRUDER DT RS FRONT	
02/11/2025 09:18:06	Released alarm	IND
02/11/2025 09:18:29	Action Started - K1 Keith Johnston (Mobile)	GO
02/11/2025 09:19:23	Call recording	GO
02/11/2025 09:19:25	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	GO
02/11/2025 09:19:25	Outcome : Attempted - KO1 Keith Johnston (Mobile)	GO
02/11/2025 09:19:28	Action Started - K1 Andy Gove (Mobile)	GO
02/11/2025 09:20:29	Call recording	GO
02/11/2025 09:20:30	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	GO
02/11/2025 09:20:30	Outcome : Attempted - KO1 Andy Gove (Mobile)	GO
02/11/2025 09:20:33	Alarm suspended until 09:30 on 02 November 2025	GO
02/11/2025 09:20:33	Released alarm	GO
02/11/2025 09:29:51	Action Started - K1 Keith Johnston (Mobile)	GO
02/11/2025 09:30:48	Call recording	GO
02/11/2025 09:30:50	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	GO
02/11/2025 09:30:53	Action Started - K1 Andy Gove (Mobile)	GO
02/11/2025 09:31:40	Call recording	GO
02/11/2025 09:31:52	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	GO
02/11/2025 09:32:21	Keyholder No contact made	GO
02/11/2025 09:32:21	Resolution code (Opr) - Unknown	GO
02/11/2025 09:32:21	Operator closed (Opr)	GO

Cause of above Intruder Alarm: Unassigend Cause

02/11/2025 09:33:15	2035 11/02 09:33 Intruder Alarm	02/11/2025 09:34:20
02/11/2025 09:33:15	Intruder Alarm (GPRS) A:1 Z:2035 INTRUDER DT RS FRONT	
02/11/2025 09:34:20	Keyholder No contact made	IND
02/11/2025 09:34:20	Resolution code (Opr) - Unknown	IND
02/11/2025 09:34:20	Operator closed (Opr)	IND

Cause of above Intruder Alarm: Unassigend Cause

09/11/2025 11:58:38	2031 Intruder Alarm	09/11/2025 12:14:20
09/11/2025 11:58:38	Intruder Alarm (GPRS) A:1 Z:2031 INTRUDER DT UPSTAIRS	
09/11/2025 12:01:22	Action Started - K1 Keith Johnston (Mobile)	RM
09/11/2025 12:01:47	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	RM
09/11/2025 12:01:47	Outcome : Attempted - KO1 Keith Johnston (Mobile)	RM
09/11/2025 12:01:58	Action Started - K1 Andy Gove (Mobile)	RM
09/11/2025 12:02:39	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	RM
09/11/2025 12:02:39	Outcome : Attempted - KO1 Andy Gove (Mobile)	RM
09/11/2025 12:02:43	Action Started - K1 Chris Mclean (Mobile)	RM
09/11/2025 12:02:46	Action in progress: Unobtainable - KO1 Chris Mclean (Mobile)	RM
09/11/2025 12:02:46	Outcome : Attempted - KO1 Chris Mclean (Mobile)	RM
09/11/2025 12:02:50	Alarm suspended until 12:12 on 09 November 2025	RM
09/11/2025 12:02:50	Released alarm	RM
09/11/2025 12:13:11	Action Started - K1 Keith Johnston (Mobile)	IND
09/11/2025 12:13:30	Action in progress: Unobtainable - KO1 Keith Johnston (Mobile)	IND
09/11/2025 12:13:33	Action Started - K1 Andy Gove (Mobile)	IND
09/11/2025 12:14:09	Action in progress: No answer - KO1 Andy Gove (Mobile)	IND
09/11/2025 12:14:20	Keyholder No contact made	IND
09/11/2025 12:14:20	Resolution code (Opr) - Unknown	IND
09/11/2025 12:14:20	Operator closed (Opr)	IND

Cause of above Intruder Alarm: Unassigend Cause

14/11/2025 17:00:05	1011 11/14 17:00 Intruder Alarm
14/11/2025 17:00:05	Intruder Alarm (GPRS) A:1 Z:1011 INTRUDER STAFF CORR PIR

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

14/11/2025 17:00:17	Confirmed Intruder
14/11/2025 17:00:17	Confirmed Intruder (GPRS) A:1 CONFIRM

Cause of above Confirmed Intruder: 6.Routine Activity. No Response Action

18/11/2025 17:30:31	2001 11/18 17:30 Intruder Alarm	18/11/2025 17:49:27
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18/11/2025 17:30:31	Intruder Alarm (GPRS) A:1 Z:2001 INTRUDER SALES REAR PIR	
18/11/2025 17:34:20	Action Started - K1 Keith Johnston (Mobile)	IND
18/11/2025 17:35:02	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	IND
18/11/2025 17:35:02	Outcome : Attempted - KO1 Keith Johnston (Mobile)	IND
18/11/2025 17:35:04	Action Started - K1 Andy Gove (Mobile)	IND
18/11/2025 17:35:41	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	IND
18/11/2025 17:35:41	Outcome : Attempted - KO1 Andy Gove (Mobile)	IND
18/11/2025 17:35:46	Alarm suspended until 17:45 on 18 November 2025	IND
18/11/2025 17:35:47	Released alarm	IND
18/11/2025 17:40:04	Released alarm	IND
18/11/2025 17:46:58	Action Started - K1 Keith Johnston (Mobile)	JON
18/11/2025 17:47:34	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	JON
18/11/2025 17:47:56	Call recording	JON
18/11/2025 17:48:16	Action Started - K1 Andy Gove (Mobile)	JON
18/11/2025 17:49:15	Call recording	JON
18/11/2025 17:49:16	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	JON
18/11/2025 17:49:27	Keyholder No contact made	JON
18/11/2025 17:49:27	Resolution code (Opr) - Operator/Customer Related	JON
18/11/2025 17:49:27	Operator closed (Opr)	JON

Cause of above Intruder Alarm: Unassigend Cause

19/11/2025 17:39:08	1003 11/19 17:39 Intruder Alarm
19/11/2025 17:39:08	Intruder Alarm (GPRS) A:1 Z:1003 EXIT PIR ABOVE PANEL

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

21/11/2025 17:53:14	2001 11/21 17:53 Intruder Alarm	21/11/2025 18:09:56
21/11/2025 17:53:14	Intruder Alarm (GPRS) A:1 Z:2001 INTRUDER SALES REAR PIR	
21/11/2025 17:55:45	Action Started - K1 Keith Johnston (Mobile)	ITW
21/11/2025 17:56:36	Call recording	ITW
21/11/2025 17:56:39	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	ITW
21/11/2025 17:56:39	Outcome : Attempted - KO1 Keith Johnston (Mobile)	ITW
21/11/2025 17:56:40	Action Started - K1 Andy Gove (Mobile)	ITW
21/11/2025 17:57:27	Call recording	ITW
21/11/2025 17:57:42	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	ITW
21/11/2025 17:57:42	Outcome : Attempted - KO1 Andy Gove (Mobile)	ITW
21/11/2025 17:57:44	Action Started - K1 Chris Mclean (Mobile)	ITW
21/11/2025 17:57:45	Action in progress: Unobtainable - KO1 Chris Mclean (Mobile)	ITW
21/11/2025 17:57:45	Outcome : Attempted - KO1 Chris Mclean (Mobile)	ITW
21/11/2025 17:57:48	Alarm suspended until 18:07 on 21 November 2025	ITW
21/11/2025 17:57:48	Released alarm	ITW
21/11/2025 18:08:02	Action Started - K1 Keith Johnston (Mobile)	ITW
21/11/2025 18:08:49	Action in progress: Ans Machine. Message left - KO1 Keith Johnston (Mobile)	ITW
21/11/2025 18:08:50	Call recording	ITW
21/11/2025 18:08:51	Action Started - K1 Andy Gove (Mobile)	ITW
21/11/2025 18:09:44	Call recording	ITW
21/11/2025 18:09:47	Action in progress: Ans Machine. Message left - KO1 Andy Gove (Mobile)	ITW
21/11/2025 18:09:49	Action Started - K1 Chris Mclean (Mobile)	ITW
21/11/2025 18:09:51	Action in progress: Unobtainable - KO1 Chris Mclean (Mobile)	ITW
21/11/2025 18:09:56	Keyholder No contact made	ITW
21/11/2025 18:09:56	Resolution code (Opr) - Unknown	ITW
21/11/2025 18:09:56	Operator closed (Opr)	ITW

Cause of above Intruder Alarm: Unassigend Cause

29/11/2025 12:09:04	2035 11/29 12:09 Intruder Alarm
29/11/2025 12:09:04	Intruder Alarm (GPRS) A:1 Z:2035 INTRUDER DT RS FRONT

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

29/11/2025 12:38:13	2035 11/29 12:38 Intruder Alarm	KO1	29/11/2025 12:42:27
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29/11/2025 12:38:13	Intruder Alarm (GPRS) A:1 Z:2035 INTRUDER DT RS FRONT	
29/11/2025 12:40:48	Action Started - K1 Keyholding Company (Mobile)	RM
29/11/2025 12:41:42	Action in progress: Contact answered - KO1 Keyholding Company (Mobile)	RM
29/11/2025 12:41:56	Keyholder Contacted & Attending	RM
29/11/2025 12:41:56	Outcome : Contact has taken responsibility for this alarm - KO1 Keyholding Company (Mobile)	RM
29/11/2025 12:42:20	KHC Ref: J20034205	RM
29/11/2025 12:42:27	Resolution code (Opr) - Operator/Customer Related	RM
29/11/2025 12:42:27	Alarm closed (Opr)	RM

Cause of above Intruder Alarm: Unassigend Cause

29/11/2025 13:12:05	2035 Intruder Alarm	29/11/2025 13:14:38
29/11/2025 13:12:05	Intruder Alarm (GPRS) A:1 Z:2035 INTRUDER DT RS FRONT	
29/11/2025 13:14:38	Security Dealing	ITW
29/11/2025 13:14:38	Resolution code (Opr) - Unknown	ITW
29/11/2025 13:14:38	Operator closed (Opr)	ITW

Cause of above Intruder Alarm: Unassigend Cause
