

Huws Gray Uxbridge Cowley Mill  
Cowley Mill Trading Estate  
Long Bridge Way  
Uxbridge  
UB8 2YG

2478044  
Phone: 01895200444

User Ref: NL

| Date and Time, Zone and Restore Time        |                                                                                           | Event ,Actions Taken, Completion Time and Operator |     |                     |
|---------------------------------------------|-------------------------------------------------------------------------------------------|----------------------------------------------------|-----|---------------------|
| 01/11/2025 10:38:48                         | 8001 11/01 10:40                                                                          | Fire Alarm                                         | SO1 | 01/11/2025 10:41:41 |
| 01/11/2025 10:38:48                         | Fire Alarm (ADSL) A:1 Z:8001 Fire Alarm Channel 1 Alarm                                   |                                                    |     |                     |
| 01/11/2025 10:39:36                         | C:1 Channel1                                                                              |                                                    |     |                     |
| 01/11/2025 10:39:40                         | C:2 Channel2                                                                              |                                                    |     |                     |
| 01/11/2025 10:39:47                         | C:3 Channel3                                                                              |                                                    |     |                     |
| 01/11/2025 10:39:57                         | C:4 Channel4                                                                              |                                                    |     |                     |
| 01/11/2025 10:39:57                         | C:5 Channel5                                                                              |                                                    |     |                     |
| 01/11/2025 10:40:23                         | C:6 Channel6                                                                              |                                                    |     |                     |
| 01/11/2025 10:40:52                         | Action Started - S1 Huws Gray Template (Home)                                             |                                                    |     | GO                  |
| 01/11/2025 10:40:54                         | Action in progress: Contact answered - SO1 Huws Gray Template (Home)                      |                                                    |     | GO                  |
| 01/11/2025 10:41:31                         | Cust Ref: Jack said they forgot to ring before the test                                   |                                                    |     | GO                  |
| 01/11/2025 10:41:31                         | Outcome : Contact has taken responsibility for this alarm - SO1 Huws Gray Template (Home) |                                                    |     | GO                  |
| 01/11/2025 10:41:41                         | Staff on Site Dealing                                                                     |                                                    |     | GO                  |
| 01/11/2025 10:41:41                         | Resolution code (Opr) - Unknown                                                           |                                                    |     | GO                  |
| 01/11/2025 10:41:41                         | Operator closed (Opr)                                                                     |                                                    |     | GO                  |
| Cause of above Fire Alarm: Unassigend Cause |                                                                                           |                                                    |     |                     |
| 26/11/2025 10:28:50                         | 8001 11/26 10:29                                                                          | Fire Alarm                                         |     | 26/11/2025 10:36:44 |
| 26/11/2025 10:28:50                         | Fire Alarm (ADSL) A:1 Z:8001 Fire Alarm Channel 1 Alarm                                   |                                                    |     |                     |
| 26/11/2025 10:29:12                         | Action Started - S1 Huws Gray Template (Home)                                             |                                                    |     | IND                 |
| 26/11/2025 10:29:31                         | C:1 Channel1                                                                              |                                                    |     |                     |
| 26/11/2025 10:29:41                         | Action in progress: No answer - SO1 Huws Gray Template (Home)                             |                                                    |     | IND                 |
| 26/11/2025 10:29:41                         | Outcome : Attempted - SO1 Huws Gray Template (Home)                                       |                                                    |     | IND                 |
| 26/11/2025 10:29:46                         | Action Started - K1 Robert Smith (Mobile)                                                 |                                                    |     | IND                 |
| 26/11/2025 10:30:37                         | Action in progress: Contact answered - KO1 Robert Smith (Mobile)                          |                                                    |     | IND                 |
| 26/11/2025 10:30:47                         | Not here                                                                                  |                                                    |     | IND                 |
| 26/11/2025 10:30:47                         | Outcome : Contact is unable to respond to this alarm - KO1 Robert Smith (Mobile)          |                                                    |     | IND                 |
| 26/11/2025 10:30:50                         | Action Started - K1 Ian Fines (Mobile)                                                    |                                                    |     | IND                 |
| 26/11/2025 10:31:45                         | Action in progress: Ans Machine. Message left - KO1 Ian Fines (Mobile)                    |                                                    |     | IND                 |
| 26/11/2025 10:31:45                         | Outcome : Attempted - KO1 Ian Fines (Mobile)                                              |                                                    |     | IND                 |
| 26/11/2025 10:31:47                         | Action Started - K1 Chris Tydda (Mobile)                                                  |                                                    |     | IND                 |
| 26/11/2025 10:32:00                         | C:5 Channel5                                                                              |                                                    |     |                     |
| 26/11/2025 10:32:32                         | C:6 Channel6                                                                              |                                                    |     |                     |
| 26/11/2025 10:32:25                         | Action in progress: Contact answered - KO1 Chris Tydda (Mobile)                           |                                                    |     | IND                 |
| 26/11/2025 10:32:48                         | Does not work here                                                                        |                                                    |     | IND                 |
| 26/11/2025 10:32:48                         | Outcome : Contact is unable to respond to this alarm - KO1 Chris Tydda (Mobile)           |                                                    |     | IND                 |
| 26/11/2025 10:32:55                         | Action Started - K1 Chris Tydda (Mobile)                                                  |                                                    |     | IND                 |
| 26/11/2025 10:33:52                         | Action in progress: Contact answered - KO1 Chris Tydda (Mobile)                           |                                                    |     | IND                 |
| 26/11/2025 10:34:05                         | Does not work here                                                                        |                                                    |     | IND                 |
| 26/11/2025 10:34:12                         | Action Started - S1 Huws Gray Template (Home)                                             |                                                    |     | IND                 |
| 26/11/2025 10:35:00                         | Action in progress: Dialler window closed - SO1 Huws Gray Template (Home)                 |                                                    |     | IND                 |
| 26/11/2025 10:36:44                         | Keyholder Informed                                                                        |                                                    |     | IND                 |
| 26/11/2025 10:36:44                         | Resolution code (Opr) - Operator/Customer Related                                         |                                                    |     | IND                 |
| 26/11/2025 10:36:44                         | Operator closed (Opr)                                                                     |                                                    |     | IND                 |
| Cause of above Fire Alarm: Unassigend Cause |                                                                                           |                                                    |     |                     |