

Huws Gray (Wigan)
Warrington Road
Lower Ince
Wigan
Greater Manchester
WN3 4QJ

00041
Phone: 01942 242 344

User Ref: HG

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator		
24/11/2025 14:42:52	8002 11/24 14:47	Fire Trouble		
24/11/2025 14:42:52	Fire Trouble T:Dualcom Pro R & R(2) (GPRS) A:Building Alarm(1) Z:8002 Fire Trouble Channel 2 Alarm			
24/11/2025 14:48:08	8002 11/24 14:48	Fire Trouble		
24/11/2025 14:48:08	Fire Trouble T:Dualcom Pro R & R(2) (GPRS) A:Building Alarm(1) Z:8002 Fire Trouble Channel 2 Alarm			
24/11/2025 14:50:49	8001 11/24 14:51	Fire Alarm	SO1	24/11/2025 14:52:33
24/11/2025 14:50:49	Fire Alarm (GPRS) A:Building Alarm(1) Z:8001 Fire Alarm Channel 1 Alarm			
24/11/2025 14:51:12	T:CCTV DM(1) A:Sitewatch Cameras(2) C:2 (2) Front Right (Ext) NoVideoStream			
24/11/2025 14:51:14	Action Started - S1 Huws Gray Ltd (Wigan). (Home)			
24/11/2025 14:51:50	C:13 (13) Trade Counter (Int)			
24/11/2025 14:52:10	Call recording			
24/11/2025 14:52:14	Action in progress: Contact answered - SO1 Huws Gray Ltd (Wigan). (Home)			
24/11/2025 14:52:23	Cust Ref: Set Off in Error - System under test			
24/11/2025 14:52:23	Outcome : Contact has taken responsibility for this alarm - SO1 Huws Gray Ltd (Wigan). (Home)			
24/11/2025 14:52:32	Set Off in Error - System under test			
24/11/2025 14:52:32	Resolution code (Opr) - Operator/Customer Related			
24/11/2025 14:52:32	Operator closed (Opr)			
Cause of above Fire Alarm: Unassigend Cause				
27/11/2025 12:48:31	8002 11/27 12:49	Fire Trouble		
27/11/2025 12:48:31	Fire Trouble T:Dualcom Pro R & R(2) (GPRS) A:Building Alarm(1) Z:8002 Fire Trouble Channel 2 Alarm			