

Huws Gray (Wrightington) & ToolHire

Mossy Lea

Wrightington

Wigan

Greater Manchester

WN6 9RS

00039

Phone: 01257 421 000

User Ref: HG

Date and Time, Zone and Restore Time

Event ,Actions Taken, Completion Time and Operator

14/11/2025 16:49:55

2015 11/14 16:50

Intruder Alarm

14/11/2025 16:49:55

Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

19/11/2025 02:34:42	2015 11/19 02:34	Intruder Alarm	RO1	19/11/2025 02:39:03
19/11/2025 02:34:42	Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door			
19/11/2025 02:36:04	Operator reviewed message (02:35:41 19-11) Duration: 15 Seconds			SB
19/11/2025 02:36:32	C:12 (DAH) Tool Hire Front			
19/11/2025 02:36:35	C:13 (DAH) Tool Hire Rear			
19/11/2025 02:36:36	C:14 (DAH) Tool Hire Behind			
19/11/2025 02:36:38	C:15 (DAH) Staff Warehouse Front			
19/11/2025 02:36:41	C:16 (DAH) Tool Hire WH 5			
19/11/2025 02:36:43	C:17 (DAH) Tool Hire WH 4			
19/11/2025 02:36:45	C:18 (DAH) Tool Hire WH 2			
19/11/2025 02:36:47	C:19 (DAH) Tool Hire WH 3			
19/11/2025 02:36:55	C:20 (DAH) Tool Hire Offices			
19/11/2025 02:36:59	C:21 (DAH) Tool Hire Reception			
19/11/2025 02:37:02	C:1 (DAH) Front Carpark			
19/11/2025 02:37:03	C:2 (DAH) ANPR (no alarm)			
19/11/2025 02:37:06	C:3 (DAH) Front Gate			
19/11/2025 02:37:08	C:4 (DAH) LHS of Site			
19/11/2025 02:37:10	C:5 (DAH) Rear of Site			
19/11/2025 02:37:12	C:6 (DAH) RHS of Site			
19/11/2025 02:37:14	C:7 (DAH) Front of Site			
19/11/2025 02:37:16	C:9 (DAH) Landscaping Area Front			
19/11/2025 02:37:18	C:10 (DAH) Middle of Site			
19/11/2025 02:37:21	C:11 (DAH) Rear of Site			
19/11/2025 02:37:23	C:22 (DAH) Store Entrance			
19/11/2025 02:37:25	C:23 (DAH) IPC			
19/11/2025 02:37:26	C:24 (DAH) Tools			
19/11/2025 02:37:30	C:25 (DAH) Front RHS Store			
19/11/2025 02:37:32	C:26 (DAH) IPC			
19/11/2025 02:37:34	C:27 (DAH) PTZ Mid Store			
19/11/2025 02:37:37	C:28 (DAH) Plasterboard Warehouse			
19/11/2025 02:37:38	C:29 (DAH) Wood Warehouse			
19/11/2025 02:38:03	C:30 (DAH) Steel Warehouse			
19/11/2025 02:38:04	nothing seen on cameras so no further action taken			SB
19/11/2025 02:38:06	Action Started - R1 (Report)			SB
19/11/2025 02:38:18	Action Started - R1 (Report)			SB
19/11/2025 02:38:23	Email Sent			SB
19/11/2025 02:38:23	Action in progress: Action Completed - RO1 (Report)			SB
19/11/2025 02:38:23	Outcome : Successfully added report to queue - RO1 (Report)			SB
19/11/2025 02:38:33	False alarm cancelled (Opr)			SB
19/11/2025 02:39:03	Alarm closed (Opr)			SB

Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions

21/11/2025 17:44:11	2015 11/21 17:44	Intruder Alarm	21/11/2025 17:47:20
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21/11/2025 17:44:11	Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door	
21/11/2025 17:46:32	C:12 (DAH) Tool Hire Front	
21/11/2025 17:46:36	C:13 (DAH) Tool Hire Rear	
21/11/2025 17:46:39	C:14 (DAH) Tool Hire Behind	
21/11/2025 17:46:41	C:15 (DAH) Staff Warehouse Front	
21/11/2025 17:46:44	C:16 (DAH) Tool Hire WH 5	
21/11/2025 17:46:47	C:17 (DAH) Tool Hire WH 4	
21/11/2025 17:46:54	C:18 (DAH) Tool Hire WH 2	
21/11/2025 17:46:56	C:19 (DAH) Tool Hire WH 3	
21/11/2025 17:46:58	C:20 (DAH) Tool Hire Offices	
21/11/2025 17:47:06	C:21 (DAH) Tool Hire Reception	
21/11/2025 17:47:16	L:1 Tannoy Live audio sent	
21/11/2025 17:47:20	Log Only	ITW
21/11/2025 17:47:20	Resolution code (Opr) - Unknown	ITW
21/11/2025 17:47:20	Operator closed (Opr)	ITW
21/11/2025 17:47:21	C:30 (DAH) Steel Warehouse	

Cause of above Intruder Alarm: Unassigend Cause

21/11/2025 17:48:17	2015 11/21 17:48 Intruder Alarm	21/11/2025 17:52:35
21/11/2025 17:48:17	Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door	
21/11/2025 17:51:02	C:12 (DAH) Tool Hire Front	
21/11/2025 17:51:10	C:13 (DAH) Tool Hire Rear	
21/11/2025 17:51:14	C:27 (DAH) PTZ Mid Store	
21/11/2025 17:51:22	C:22 (DAH) Store Entrance	
21/11/2025 17:51:24	C:23 (DAH) IPC	
21/11/2025 17:51:41	C:24 (DAH) Tools	
21/11/2025 17:51:45	C:30 (DAH) Steel Warehouse	
21/11/2025 17:51:49	L:1 Tannoy Live audio sent	
21/11/2025 17:51:49	C:26 (DAH) IPC	
21/11/2025 17:51:52	C:27 (DAH) PTZ Mid Store	
21/11/2025 17:51:57	C:11 (DAH) Rear of Site	
21/11/2025 17:52:22	C:9 (DAH) Landscaping Area Front	
21/11/2025 17:52:35	Log Only	FW
21/11/2025 17:52:35	Resolution code (Opr) - Unknown	FW
21/11/2025 17:52:35	Operator closed (Opr)	FW

Cause of above Intruder Alarm: Unassigend Cause

21/11/2025 18:01:47	2015 11/21 18:01 Intruder Alarm	KO2	21/11/2025 18:07:38
21/11/2025 18:01:47	Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door		
21/11/2025 18:04:07	Action Started - K2 Craig Howard (Tool Hire Only) (Mobile)		ITW
21/11/2025 18:04:18	Action in progress: Unobtainable - KO2 Craig Howard (Tool Hire Only) (Mobile)		ITW
21/11/2025 18:04:18	Outcome : Attempted - KO2 Craig Howard (Tool Hire Only) (Mobile)		ITW
21/11/2025 18:04:25	Action Started - K2 Keyholding Company (Mobile)		ITW
21/11/2025 18:05:49	Action in progress: Contact answered - KO2 Keyholding Company (Mobile)		ITW
21/11/2025 18:06:04	J19981286		ITW
21/11/2025 18:06:04	Outcome : Contact has taken responsibility for this alarm - KO2 Keyholding Company (Mobile)		ITW
21/11/2025 18:06:49	Call recording		ITW
21/11/2025 18:07:35	called KHC to attend to check and call to isolate sensor		ITW
21/11/2025 18:07:38	Log Only		ITW
21/11/2025 18:07:38	Resolution code (Opr) - Unknown		ITW
21/11/2025 18:07:38	Operator closed (Opr)		ITW

Cause of above Intruder Alarm: Unassigend Cause

23/11/2025 01:24:48	2015 11/23 01:25 Intruder Alarm	RO1	23/11/2025 01:31:37
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23/11/2025 01:24:48	Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door	
23/11/2025 01:27:08	C:12 (DAH) Tool Hire Front	
23/11/2025 01:27:14	C:13 (DAH) Tool Hire Rear	
23/11/2025 01:27:23	C:14 (DAH) Tool Hire Behind	
23/11/2025 01:27:25	C:15 (DAH) Staff Warehouse Front	
23/11/2025 01:27:30	C:16 (DAH) Tool Hire WH 5	
23/11/2025 01:27:34	C:17 (DAH) Tool Hire WH 4	
23/11/2025 01:27:37	C:18 (DAH) Tool Hire WH 2	
23/11/2025 01:27:39	C:19 (DAH) Tool Hire WH 3	
23/11/2025 01:27:44	C:20 (DAH) Tool Hire Offices	
23/11/2025 01:27:47	C:21 (DAH) Tool Hire Reception	
23/11/2025 01:27:52	C:1 (DAH) Front Carpark	
23/11/2025 01:27:52	C:2 (DAH) ANPR (no alarm)	
23/11/2025 01:28:08	C:3 (DAH) Front Gate	
23/11/2025 01:28:12	C:4 (DAH) LHS of Site	
23/11/2025 01:28:14	C:5 (DAH) Rear of Site	
23/11/2025 01:28:18	C:6 (DAH) RHS of Site	
23/11/2025 01:28:23	C:7 (DAH) Front of Site	
23/11/2025 01:28:28	C:8 (DAH) Landscaping Area	
23/11/2025 01:28:32	C:9 (DAH) Landscaping Area Front	
23/11/2025 01:28:36	C:10 (DAH) Middle of Site	
23/11/2025 01:28:41	C:11 (DAH) Rear of Site	
23/11/2025 01:28:46	C:22 (DAH) Store Entrance	
23/11/2025 01:28:48	C:23 (DAH) IPC	
23/11/2025 01:28:52	C:24 (DAH) Tools	
23/11/2025 01:28:54	C:25 (DAH) Front RHS Store	
23/11/2025 01:28:59	Action Started - R1 (Report)	PM
23/11/2025 01:29:02	C:26 (DAH) IPC	
23/11/2025 01:29:06	C:27 (DAH) PTZ Mid Store	
23/11/2025 01:29:08	C:28 (DAH) Plasterboard Warehouse	
23/11/2025 01:29:12	C:29 (DAH) Wood Warehouse	
23/11/2025 01:29:14	C:30 (DAH) Steel Warehouse	
23/11/2025 01:29:18	C:12 (DAH) Tool Hire Front	
23/11/2025 01:29:22	C:13 (DAH) Tool Hire Rear	
23/11/2025 01:29:24	C:14 (DAH) Tool Hire Behind	
23/11/2025 01:29:34	C:15 (DAH) Staff Warehouse Front	
23/11/2025 01:29:38	C:16 (DAH) Tool Hire WH 5	
23/11/2025 01:29:43	C:17 (DAH) Tool Hire WH 4	
23/11/2025 01:29:45	C:18 (DAH) Tool Hire WH 2	
23/11/2025 01:30:08	L:1 Tannoy Live audio sent	
23/11/2025 01:30:13	C:19 (DAH) Tool Hire WH 3	
23/11/2025 01:30:37	C:1 (DAH) Front Carpark	
23/11/2025 01:30:42	C:12 (DAH) Tool Hire Front	
23/11/2025 01:30:45	C:13 (DAH) Tool Hire Rear	
23/11/2025 01:30:48	C:14 (DAH) Tool Hire Behind	
23/11/2025 01:30:55	C:15 (DAH) Staff Warehouse Front	
23/11/2025 01:30:58	C:16 (DAH) Tool Hire WH 5	
23/11/2025 01:31:00	C:17 (DAH) Tool Hire WH 4	
23/11/2025 01:31:08	C:18 (DAH) Tool Hire WH 2	
23/11/2025 01:31:11	C:19 (DAH) Tool Hire WH 3	
23/11/2025 01:31:17	C:20 (DAH) Tool Hire Offices	
23/11/2025 01:31:27	Sent	PM
23/11/2025 01:31:27	Action in progress: Action Completed - RO1 (Report)	PM
23/11/2025 01:31:27	Outcome : Successfully added report to queue - RO1 (Report)	PM
23/11/2025 01:31:37	Single sensor activation - Log only	PM
23/11/2025 01:31:37	Resolution code (Opr) - Unknown	PM

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

23/11/2025 01:31:37	Operator closed (Opr)	PM
23/11/2025 01:31:38	C:21 (DAH) Tool Hire Reception	

Cause of above Intruder Alarm: Unassigned Cause

26/11/2025 03:49:10	2015 11/26 03:49 Intruder Alarm	RO1	26/11/2025 03:54:36
26/11/2025 03:49:10	Intruder Alarm (GPRS) A:Toolhire Building(3) Z:2015 INTRUDER Unit 5 Door		
26/11/2025 03:51:53	C:12 (DAH) Tool Hire Front, C:13 (DAH) Tool Hire Rear, C:14 (DAH) Tool Hire Behind, C:15 (DAH) Staff Warehouse Front, C:16 (DAH) Tool Hire WH 5, C:17 (DAH) Tool Hire WH 4, C:18 (DAH) Tool Hire WH 2, C:19 (DAH) Tool Hire WH 3, C:20 (DAH) Tool Hire Offices, C:21 (DAH) Tool Hire Reception		
26/11/2025 03:51:53			
26/11/2025 03:53:08	C:1 (DAH) Front Carpark, C:2 (DAH) ANPR (no alarm), C:3 (DAH) Front Gate, C:4 (DAH) LHS of Site, C:5 (DAH) Rear of Site, C:6 (DAH) RHS of Site, C:7 (DAH) Front of Site, C:8 (DAH) Landscaping Area, C:9 (DAH) Landscaping Area Front, C:10 (DAH) Middle of Site, C:11 (DAH) Rear of Site, C:22 (DAH) Store Entrance, C:23 (DAH) IPC, C:24 (DAH) Tools, C:25 (DAH) Front RHS Store, C:26 (DAH) IPC, C:27 (DAH) PTZ Mid Store, C:28 (DAH) Plasterboard Warehouse, C:29 (DAH) Wood Warehouse, C:30 (DAH) Steel Warehouse		
26/11/2025 03:53:08			
26/11/2025 03:53:57	L:1 Tannoy Live audio sent		
26/11/2025 03:54:18	Action Started - R1 (Report)		MKJ
26/11/2025 03:54:27	Nothing seen on Cameras		MKJ
26/11/2025 03:54:27	Action in progress: Action Completed - RO1 (Report)		MKJ
26/11/2025 03:54:27	Outcome : Successfully added report to queue - RO1 (Report)		MKJ
26/11/2025 03:54:36	Nothing seen on Cameras		MKJ
26/11/2025 03:54:36	Resolution code (Opr) - Unknown		MKJ
26/11/2025 03:54:36	Operator closed (Opr)		MKJ

Cause of above Intruder Alarm: Unassigned Cause